

FISERV INC  
Form 10-Q  
July 31, 2013  
Table of Contents

**UNITED STATES**  
**SECURITIES AND EXCHANGE COMMISSION**

WASHINGTON, DC 20549

**FORM 10-Q**

x **QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934.**

For the quarterly period ended June 30, 2013

OR

.. **TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934.**

For the transition period from \_\_\_\_\_ to \_\_\_\_\_

Commission File Number 0-14948

**FISERV, INC.**

(Exact Name of Registrant as Specified in Its Charter)

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**WISCONSIN**  
(State or Other Jurisdiction of

**39-1506125**  
(I. R. S. Employer

Incorporation or Organization)

Identification No.)

**255 FISERV DRIVE, BROOKFIELD, WI**  
(Address of Principal Executive Offices)

**53045**  
(Zip Code)

**(262) 879-5000**

(Registrant's Telephone Number, Including Area Code)

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act.

Large accelerated filer

Accelerated filer

Non-accelerated filer

Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes  No

As of July 25, 2013, there were 130,090,406 shares of common stock, \$.01 par value, of the registrant outstanding.

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**Table of Contents**

**INDEX**

	Page
<b><u>PART I FINANCIAL INFORMATION</u></b>	
Item 1. <u>Financial Statements (Unaudited)</u>	
<u>Consolidated Statements of Income</u>	1
<u>Consolidated Statements of Comprehensive Income</u>	2
<u>Consolidated Balance Sheets</u>	3
<u>Consolidated Statements of Cash Flows</u>	4
<u>Notes to Consolidated Financial Statements</u>	5
Item 2. <u>Management's Discussion and Analysis of Financial Condition and Results of Operations</u>	17
Item 3. <u>Quantitative and Qualitative Disclosures About Market Risk</u>	25
Item 4. <u>Controls and Procedures</u>	25
<b><u>PART II OTHER INFORMATION</u></b>	
Item 1. <u>Legal Proceedings</u>	26
Item 2. <u>Unregistered Sales of Equity Securities and Use of Proceeds</u>	26
Item 6. <u>Exhibits</u>	26
<u>Signatures</u>	
<u>Exhibit Index</u>	

**Table of Contents****PART I. FINANCIAL INFORMATION****ITEM 1. FINANCIAL STATEMENTS****Fiserv, Inc.****Consolidated Statements of Income**

(In millions, except per share data)

(Unaudited)

	<b>Three Months Ended June 30,</b>		<b>Six Months Ended June 30,</b>	
	<b>2013</b>	<b>2012</b>	<b>2013</b>	<b>2012</b>
<b>Revenue:</b>				
Processing and services	\$ 1,015	\$ 904	\$ 1,981	\$ 1,802
Product	183	183	369	382
<b>Total revenue</b>	<b>1,198</b>	<b>1,087</b>	<b>2,350</b>	<b>2,184</b>
<b>Expenses:</b>				
Cost of processing and services	523	471	1,045	965
Cost of product	157	155	347	314
Selling, general and administrative	245	204	474	409
<b>Total expenses</b>	<b>925</b>	<b>830</b>	<b>1,866</b>	<b>1,688</b>
Operating income	273	257	484	496
Interest expense	(41)	(44)	(82)	(87)
Interest and investment income		6		6
Income from continuing operations before income taxes and income from investment in unconsolidated affiliate	232	219	402	415
Income tax provision	(81)	(60)	(139)	(127)
Income from investment in unconsolidated affiliate	1	3	6	6
Income from continuing operations	152	162	269	294
Loss from discontinued operations, net of income taxes	(1)	(1)	(1)	(1)
<b>Net income</b>	<b>\$ 151</b>	<b>\$ 161</b>	<b>\$ 268</b>	<b>\$ 293</b>
<b>Net income (loss) per share basic:</b>				
Continuing operations	\$ 1.15	\$ 1.19	\$ 2.02	\$ 2.13
Discontinued operations	(0.01)	(0.01)	(0.01)	
<b>Total</b>	<b>\$ 1.14</b>	<b>\$ 1.18</b>	<b>\$ 2.02</b>	<b>\$ 2.13</b>
<b>Net income (loss) per share diluted:</b>				
Continuing operations	\$ 1.13	\$ 1.17	\$ 2.00	\$ 2.11
Discontinued operations	(0.01)	(0.01)	(0.01)	
<b>Total</b>	<b>\$ 1.13</b>	<b>\$ 1.17</b>	<b>\$ 1.99</b>	<b>\$ 2.10</b>

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Shares used in computing net income (loss) per share:

Basic	132.5	136.1	133.0	137.4
Diluted	134.3	137.8	134.7	139.1

See accompanying notes to consolidated financial statements.

**Table of Contents****Fiserv Inc.****Consolidated Statements of Comprehensive Income**

(In millions)

(Unaudited)

	<b>Three Months Ended June 30,</b>		<b>Six Months Ended June 30,</b>	
	<b>2013</b>	<b>2012</b>	<b>2013</b>	<b>2012</b>
Net income	\$ 151	\$ 161	\$ 268	\$ 293
Other comprehensive income (loss):				
Fair market value adjustment on cash flow hedges, net of income taxes of \$1 million, \$9 million, \$1 million and \$7 million	(2)	(14)	(2)	(10)
Reclassification adjustment for net realized losses on cash flow hedges included in interest expense, net of income taxes of \$1 million, \$5 million, \$3 million and \$9 million	2	7	5	14
Foreign currency translation	(5)	(4)	(10)	1
Total other comprehensive income (loss)	(5)	(11)	(7)	5
Comprehensive income	\$ 146	\$ 150	\$ 261	\$ 298

See accompanying notes to consolidated financial statements.

**Table of Contents****Fiserv, Inc.****Consolidated Balance Sheets**

(In millions)

(Unaudited)

	June 30, 2013	December 31, 2012
<b>Assets</b>		
Cash and cash equivalents	\$ 320	\$ 358
Trade accounts receivable, net	691	661
Deferred income taxes	59	42
Prepaid expenses and other current assets	384	349
Assets of discontinued operations		33
<b>Total current assets</b>	<b>1,454</b>	<b>1,443</b>
Property and equipment, net	255	248
Intangible assets, net	2,209	1,744
Goodwill	5,231	4,705
Other long-term assets	285	357
<b>Total assets</b>	<b>\$ 9,434</b>	<b>\$ 8,497</b>
<b>Liabilities and Shareholders' Equity</b>		
Accounts payable and accrued expenses	\$ 761	\$ 721
Current maturities of long-term debt	2	2
Deferred revenue	410	379
Liabilities of discontinued operations		3
<b>Total current liabilities</b>	<b>1,173</b>	<b>1,105</b>
Long-term debt	3,951	3,228
Deferred income taxes	694	638
Other long-term liabilities	153	109
<b>Total liabilities</b>	<b>5,971</b>	<b>5,080</b>
<b>Commitments and contingencies</b>		
<b>Shareholders' equity:</b>		
Preferred stock, no par value: 25.0 million shares authorized; none issued		
Common stock, \$0.01 par value: 450.0 million shares authorized; 197.9 million shares issued	2	2
Additional paid-in capital	821	804
Accumulated other comprehensive loss	(67)	(60)
Retained earnings	6,218	5,950
Treasury stock, at cost, 66.8 million and 64.5 million shares	(3,511)	(3,279)
<b>Total shareholders' equity</b>	<b>3,463</b>	<b>3,417</b>
<b>Total liabilities and shareholders' equity</b>	<b>\$ 9,434</b>	<b>\$ 8,497</b>

See accompanying notes to consolidated financial statements.





**Table of Contents****Fiserv, Inc.****Consolidated Statements of Cash Flows**

(In millions)

(Unaudited)

	<b>Six Months Ended June 30,</b>	
	<b>2013</b>	<b>2012</b>
<b>Cash flows from operating activities:</b>		
Net income	\$ 268	\$ 293
Adjustment for discontinued operations	1	1
Adjustments to reconcile net income to net cash provided by operating activities from continuing operations:		
Depreciation and other amortization	97	93
Amortization of acquisition-related intangible assets	103	80
Share-based compensation	26	25
Deferred income taxes	(26)	(2)
Non-cash impairment charge	30	
Dividend from unconsolidated affiliate	6	
Other non-cash items	(12)	(16)
Changes in assets and liabilities, net of effects from acquisitions:		
Trade accounts receivable	13	61
Prepaid expenses and other assets	(45)	(42)
Accounts payable and other liabilities	(40)	(88)
Deferred revenue	(24)	(25)
Net cash provided by operating activities from continuing operations	397	380
<b>Cash flows from investing activities:</b>		
Capital expenditures, including capitalization of software costs	(110)	(101)
Payment for acquisition of business, net of cash acquired	(16)	
Dividend from unconsolidated affiliate	116	
Net proceeds from sale of investments		6
Other investing activities		(2)
Net cash used in investing activities from continuing operations	(10)	(97)
<b>Cash flows from financing activities:</b>		
Proceeds from long-term debt	1,210	156
Repayments of long-term debt	(1,444)	(138)
Issuance of treasury stock	24	52
Purchases of treasury stock	(254)	(396)
Other financing activities	7	7
Net cash used in financing activities from continuing operations	(457)	(319)
Net change in cash and cash equivalents from continuing operations	(70)	(36)
Net cash flows from discontinued operations	32	1
Beginning balance	358	337
Ending balance	\$ 320	\$ 302

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### Discontinued operations cash flow information:

Net cash (used in) provided by operating activities	\$ (3)	\$ 2
Net cash provided by (used in) investing activities	35	(1)
Net change in cash and cash equivalents from discontinued operations	32	1
Net cash flows to continuing operations	(32)	(1)
Beginning balance discontinued operations		
Ending balance discontinued operations	\$	\$

See accompanying notes to consolidated financial statements.

**Table of Contents**

**Fiserv, Inc.**

**Notes to Consolidated Financial Statements**

(Unaudited)

**1. Principles of Consolidation**

The consolidated financial statements for the three-month and six-month periods ended June 30, 2013 and 2012 are unaudited. In the opinion of management, all adjustments necessary for a fair presentation of the consolidated financial statements have been included. Such adjustments consisted of normal recurring items. Interim results are not necessarily indicative of results for a full year. The consolidated financial statements and accompanying notes are presented as permitted by Form 10-Q and do not contain certain information included in the annual consolidated financial statements and accompanying notes of Fiserv, Inc. (the Company). These interim consolidated financial statements should be read in conjunction with the consolidated financial statements and accompanying notes included in the Company's Annual Report on Form 10-K for the year ended December 31, 2012.

The consolidated financial statements include the accounts of Fiserv, Inc. and all 100% owned subsidiaries. Investments in less than 50% owned affiliates in which the Company has significant influence but not control are accounted for using the equity method of accounting. All intercompany transactions and balances have been eliminated in consolidation.

**2. Fair Value Measurements**

The Company applies fair value accounting for all assets and liabilities that are recognized or disclosed at fair value in its consolidated financial statements on a recurring basis. Fair value represents the amount that would be received from selling an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. When determining the fair value measurements for assets and liabilities, the Company considers the principal or most advantageous market and the market-based risk measurements or assumptions that market participants would use in pricing the asset or liability.

The fair values of cash equivalents, trade accounts receivable, settlement assets and obligations, and accounts payable approximate their respective carrying values due to the short period of time to maturity. The estimated fair value of total debt was \$4.1 billion at June 30, 2013 and \$3.5 billion at December 31, 2012 and was estimated using discounted cash flows based on the Company's current incremental borrowing rates or quoted prices in active markets (level 2 of the fair value hierarchy).

**3. Acquisition**

On January 14, 2013, the Company acquired Open Solutions Inc. ( Open Solutions ), a provider of account processing technology for financial institutions, for a cash purchase price of \$55 million. The Company also assumed approximately \$960 million of debt in connection with the acquisition. This acquisition advances the Company's go-to-market strategies by adding a number of products and services and by expanding the number of account processing clients to which the Company can provide a broad array of its add-on solutions.

**Table of Contents**

The preliminary allocation of purchase price recorded for Open Solutions is as follows:

<b>(In millions)</b>	
Cash and cash equivalents	\$ 39
Trade accounts receivable	41
Prepaid expenses and other current assets	41
Intangible assets	571
Goodwill	531
Other long-term assets	18
Accounts payable and other current liabilities	(140)
Long-term debt, less current maturities	(952)
Other long-term liabilities	(94)
 Total cash purchase price	 \$ 55

The cash purchase price and repayment of assumed debt were funded utilizing a combination of available cash and existing availability under the Company's revolving credit facility. The amounts attributed to goodwill and intangible assets are based on preliminary valuations and are subject to final adjustment. The preliminary purchase price allocation resulted in goodwill, included within the Financial Institution Services ( Financial ) segment, of approximately \$531 million, of which \$161 million is expected to be deductible for tax purposes. Such goodwill is primarily attributable to synergies with the products and services that Open Solutions provides and the anticipated value of selling the Company's products and services to Open Solutions' existing client base. The preliminary values allocated to intangible assets are as follows:

<b>(In millions)</b>	<b>Gross Carrying Amount</b>	<b>Weighted- Average Useful Life</b>
Customer related intangible assets	\$ 460	20 years
Acquired software and technology	105	7 years
Trade name	6	10 years
	\$ 571	

The results of operations for Open Solutions, including \$76 million and \$135 million of revenue, respectively, during the three and six months ended June 30, 2013, have been included within the Financial segment from the date of acquisition. As a result of the acquisition, the Company has incurred certain merger and integration costs, including a \$30 million non-cash impairment charge related to the Company's decision to replace its existing Acumen® account processing platform with DNA™, an Open Solutions account processing platform. The Acumen platform costs were recorded as capitalized software and included in the Financial segment assets. The related impairment charge was recorded in cost of product within the Corporate and Other segment in the first quarter of 2013 as this charge is excluded from the Company's measure of the Financial segment's operating performance.

The following unaudited supplemental pro forma information presents the Company's results of operations as though the acquisition of Open Solutions had occurred on January 1, 2012. This information is presented for informational purposes and is not necessarily indicative of the Company's operating results which would have occurred had the acquisition been consummated as of that date. The pro forma information presented below does not include anticipated synergies, the impact of purchase accounting adjustments or certain other expected benefits of the acquisition and should not be used as a predictive measure of our future results of operations.

**Table of Contents**

(In millions, except per share data)	(Pro Forma Unaudited)	
	Three Months Ended	
	June 30, 2012	Six Months Ended June 30, 2012
Total revenue	\$ 1,173	\$ 2,355
Net income	\$ 164	\$ 302
Net income per share basic	\$ 1.20	\$ 2.20
Net income per share diluted	\$ 1.19	\$ 2.17

**4. Discontinued Operations**

On March 14, 2013, the Company sold its club solutions business ( Club Solutions ) for approximately \$37 million in cash at closing. The assets, liabilities, results of operations and cash flows of Club Solutions, which were previously included within the Payments and Industry Products ( Payments ) segment, have been reported as discontinued operations in the accompanying consolidated financial statements for all periods presented. During 2013, Club Solutions revenue was \$10 million, and the Company recognized a \$2 million loss, net of income taxes, on the sale of the business. Club Solutions revenue was \$11 million and \$23 million, during the three and six months ended June 30, 2012, respectively. The assets of discontinued operations at December 31, 2012 primarily consist of certain intangible assets, including software, customer related intangibles and goodwill.

**5. Share-Based Compensation**

The Company recognized \$12 million and \$26 million of share-based compensation expense during the three and six months ended June 30, 2013, respectively, and \$11 million and \$25 million of share-based compensation expense during the three and six months ended June 30, 2012, respectively. The Company's annual grant of share-based awards generally occurs in the first quarter. During the six months ended June 30, 2013, the Company granted 1.0 million stock options and 0.4 million restricted stock units at weighted-average estimated fair values of \$25.31 and \$81.24, respectively. During the six months ended June 30, 2012, the Company granted 1.0 million stock options and 0.4 million restricted stock units at weighted-average estimated fair values of \$21.58 and \$65.33, respectively. During the six months ended June 30, 2013 and 2012, stock options to purchase 0.4 million shares and 1.0 million shares, respectively, were exercised.

**6. Shares Used in Computing Net Income Per Share**

The computation of shares used in calculating diluted net income per common share is as follows:

(In millions)	Three Months Ended June 30,		Six Months Ended June 30,	
	2013	2012	2013	2012
Weighted-average shares outstanding used for the calculation of net income per share basic	132.5	136.1	133.0	137.4
Common stock equivalents	1.8	1.7	1.7	1.7
Total shares used for the calculation of net income per share diluted	134.3	137.8	134.7	139.1

For the three months ended June 30, 2013 and 2012, stock options for 0.9 million and 1.7 million shares, respectively, were excluded from the calculation of diluted weighted-average outstanding shares because their impact was anti-dilutive. For the six months ended June 30, 2013 and 2012, stock options for 0.7 million and 1.5 million shares, respectively, were excluded from the calculation of diluted weighted-average outstanding shares because their impact was anti-dilutive.

**Table of Contents****7. Intangible Assets**

Intangible assets consisted of the following:

(In millions)	<b>Gross Carrying Amount</b>	<b>Accumulated Amortization</b>	<b>Net Book Value</b>
<b>June 30, 2013</b>			
Customer related intangible assets	\$ 2,155	\$ 600	\$ 1,555
Acquired software and technology	483	255	228
Trade names	120	33	87
Capitalized software development costs	653	393	260
Purchased software	308	229	79
<b>Total</b>	<b>\$ 3,719</b>	<b>\$ 1,510</b>	<b>\$ 2,209</b>

(In millions)	<b>Gross Carrying Amount</b>	<b>Accumulated Amortization</b>	<b>Net Book Value</b>
<b>December 31, 2012</b>			
Customer related intangible assets	\$ 1,695	\$ 534	\$ 1,161
Acquired software and technology	378	222	156
Trade names	114	29	85
Capitalized software development costs	667	398	269
Purchased software	325	252	73
<b>Total</b>	<b>\$ 3,179</b>	<b>\$ 1,435</b>	<b>\$ 1,744</b>

The Company estimates that annual amortization expense with respect to acquired intangible assets, which include customer related intangible assets, acquired software and technology, and trade names, will be approximately \$210 million in 2013, approximately \$200 million in 2014, approximately \$190 million in 2015, approximately \$150 million in 2016 and approximately \$140 million in 2017. Annual amortization expense in 2013 with respect to capitalized and purchased software is estimated to approximate \$110 million.

**8. Investment in Unconsolidated Affiliate**

The Company owns a 49% interest in StoneRiver Group, L.P. ( StoneRiver ), which is accounted for as an equity method investment, and reports its share of StoneRiver's net income as income from investment in unconsolidated affiliate. The Company's investment in StoneRiver was \$78 million at December 31, 2012 and was reported within other long-term assets in the consolidated balance sheet. In the second quarter of 2013, the Company received a \$122 million cash dividend from StoneRiver, distributed from excess proceeds from a recent recapitalization transaction. The dividend exceeded the Company's investment carrying amount, resulting in the reduction of its investment balance to zero, with the excess cash dividend of \$38 million recorded within other long-term liabilities in the consolidated balance sheet at June 30, 2013. Although the Company does not maintain a legal obligation to fund any of the liabilities or potential operating deficits of StoneRiver, it intends to provide future financial support, based upon its continuing assessment of various factors, should the need arise. A portion, or \$6 million, of the dividend represents a return on the Company's investment and was reported as cash flows from operating activities.

**Table of Contents****9. Accounts Payable and Accrued Expenses**

Accounts payable and accrued expenses consisted of the following:

(In millions)	June 30, 2013	December 31, 2012
Trade accounts payable	\$ 58	\$ 97
Settlement obligations	220	216
Client deposits	167	147
Accrued compensation and benefits	110	144
Other accrued expenses	206	117
 Total	 \$ 761	 \$ 721

**10. Long-Term Debt**

The Company maintains a \$2.0 billion revolving credit facility with a syndicate of banks. Borrowings under this facility bear interest at a variable rate, 1.3% at June 30, 2013, based on LIBOR plus a specified margin or the bank's base rate. There are no significant commitment fees and no compensating balance requirements. The facility expires on August 1, 2017 and contains various restrictions and covenants that require the Company, among other things, to (i) limit its consolidated indebtedness as of the end of each fiscal quarter to no more than three and one-half times consolidated net earnings before interest, taxes, depreciation and amortization and certain other adjustments during the period of four fiscal quarters then ended, and (ii) maintain consolidated net earnings before interest, taxes, depreciation and amortization and certain other adjustments of at least three times consolidated interest expense as of the end of each fiscal quarter for the period of four fiscal quarters then ended. During the first six months of 2013, the Company was in compliance with all financial debt covenants. As of June 30, 2013, borrowings outstanding under the facility approximated \$1.0 billion, primarily related to the funding of assumed debt from the acquisition of Open Solutions.

**11. Accumulated Other Comprehensive Loss**

Accumulated other comprehensive loss, net of income taxes, consisted of the following:

(In millions)	Cash Flow Hedges	Foreign Currency Translation	Other	Total
Balance at December 31, 2012	\$ (57)	\$ (1)	\$ (2)	\$ (60)
Other comprehensive loss before reclassifications	(2)	(10)		(12)
Amounts reclassified from accumulated other comprehensive loss	5			5
Net current-period other comprehensive (loss) income	3	(10)		(7)
Balance at June 30, 2013	\$ (54)	\$ (11)	\$ (2)	\$ (67)

Based on the amounts recorded in accumulated other comprehensive loss at June 30, 2013, the Company estimates that it will recognize approximately \$14 million in interest expense during the next twelve months related to settled interest rate hedge contracts.

**Table of Contents****12. Cash Flow Information**

Supplemental cash flow information was as follows:

(In millions)	Six Months Ended	
	June 30,	
	2013	2012
Interest paid, including on assumed debt	\$ 91	\$ 84
Income taxes paid from continuing operations	135	169
Liabilities assumed in acquisition of business	1,186	
Treasury stock purchases settled after the balance sheet date	17	

**13. Business Segment Information**

The Company's operations are comprised of the Payments segment and the Financial segment. The Payments segment primarily provides electronic bill payment and presentment services, debit and other card-based payment products and services, internet and mobile banking software and services, and other electronic payments software and services, including account-to-account transfers and person-to-person payments. The businesses in this segment also provide investment account processing services for separately managed accounts, card and print personalization services, and fraud and risk management products and services. The Financial segment provides banks, thrifts and credit unions with account processing services, item processing and source capture services, loan origination and servicing products, cash management and consulting services, and other products and services that support numerous types of financial transactions. The Corporate and Other segment primarily consists of unallocated corporate expenses, amortization of acquisition-related intangible assets, intercompany eliminations and other costs that are not considered when management evaluates segment performance.



**Table of Contents**

(In millions)	Payments	Financial	Corporate and Other	Total
<b>Three Months Ended June 30, 2013</b>				
Processing and services revenue	\$ 477	\$ 541	\$ (3)	\$ 1,015
Product revenue	149	43	(9)	183
Total revenue	\$ 626	\$ 584	\$ (12)	\$ 1,198
Operating income	\$ 179	\$ 186	\$ (92)	\$ 273
<b>Three Months Ended June 30, 2012</b>				
Processing and services revenue	\$ 438	\$ 469	\$ (3)	\$ 904
Product revenue	158	33	(8)	183
Total revenue	\$ 596	\$ 502	\$ (11)	\$ 1,087
Operating income	\$ 157	\$ 163	\$ (63)	\$ 257
<b>Six Months Ended June 30, 2013</b>				
Processing and services revenue	\$ 930	\$ 1,057	\$ (6)	\$ 1,981
Product revenue	313	76	(20)	369
Total revenue	\$ 1,243	\$ 1,133	\$ (26)	\$ 2,350
Operating income	\$ 345	\$ 347	\$ (208)	\$ 484
<b>Six Months Ended June 30, 2012</b>				
Processing and services revenue	\$ 873	\$ 934	\$ (5)	\$ 1,802
Product revenue	331	69	(18)	382
Total revenue	\$ 1,204	\$ 1,003	\$ (23)	\$ 2,184
Operating income	\$ 315	\$ 314	\$ (133)	\$ 496

Goodwill in the Payments segment was \$3.4 billion as of June 30, 2013 and December 31, 2012. Goodwill in the Financial segment was \$1.8 billion and \$1.3 billion as of June 30, 2013 and December 31, 2012, respectively.

**14. Subsidiary Guarantors of Long-Term Debt**

Certain of the Company's 100% owned domestic subsidiaries (Guarantor Subsidiaries) jointly and severally, and fully and unconditionally, guarantee the Company's indebtedness under its revolving credit facility and senior notes. Under the indentures governing the senior notes, a guarantee of a Guarantor Subsidiary will terminate upon the following customary circumstances: the sale of such Guarantor Subsidiary if such sale complies with the indenture; if such Guarantor Subsidiary no longer guarantees certain other indebtedness of the Company, including as a result of the release of the Guarantor Subsidiaries if Standard & Poor's and Moody's Investors Service, Inc. increase the Company's credit rating to A- and A3, respectively; or the defeasance or discharge of the indenture. The following condensed consolidating financial information is presented on the equity method and reflects summarized financial information for: (a) the Company; (b) the Guarantor Subsidiaries on a combined basis; and (c) the Company's non-guarantor subsidiaries on a combined basis. The following condensed consolidating financial information reflects the reporting of Club Solutions as a discontinued operation for all periods presented.

**Table of Contents****Condensed Consolidating Statement of Income and Comprehensive Income****Three Months Ended June 30, 2013**

(In millions)	Parent Company	Guarantor Subsidiaries	Non-Guarantor Subsidiaries	Eliminations	Consolidated
<b>Revenue:</b>					
Processing and services	\$	\$ 724	\$ 332	\$ (41)	\$ 1,015
Product		170	29	(16)	183
Total revenue		894	361	(57)	1,198
<b>Expenses:</b>					
Cost of processing and services		356	208	(41)	523
Cost of product		152	21	(16)	157
Selling, general and administrative	31	160	54		245
Total expenses	31	668	283	(57)	925
Operating income (loss)	(31)	226	78		273
Interest expense, net	(32)	(5)	(4)		(41)
Income (loss) from continuing operations before income taxes and income from investment in unconsolidated affiliate	(63)	221	74		232
Income tax (provision) benefit	26	(82)	(25)		(81)
Income from investment in unconsolidated affiliate		1			1
Equity in earnings of consolidated affiliates	189			(189)	
Income from continuing operations	152	140	49	(189)	152
Loss from discontinued operations, net of income taxes	(1)				(1)
Net income	\$ 151	\$ 140	\$ 49	\$ (189)	\$ 151
Comprehensive income	\$ 146	\$ 140	\$ 44	\$ (184)	\$ 146

**Condensed Consolidating Statement of Income and Comprehensive Income****Three Months Ended June 30, 2012**

(In millions)	Parent Company	Guarantor Subsidiaries	Non-Guarantor Subsidiaries	Eliminations	Consolidated
<b>Revenue:</b>					
Processing and services	\$	\$ 640	\$ 309	\$ (45)	\$ 904
Product		173	23	(13)	183
Total revenue		813	332	(58)	1,087
<b>Expenses:</b>					
Cost of processing and services		338	178	(45)	471

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Cost of product		153	15	(13)	155
Selling, general and administrative	26	123	55		204
<b>Total expenses</b>	<b>26</b>	<b>614</b>	<b>248</b>	<b>(58)</b>	<b>830</b>
Operating income (loss)	(26)	199	84		257
Interest (expense) income, net	(25)	(16)	3		(38)
Income (loss) from continuing operations before income taxes and income from investment in unconsolidated affiliate	(51)	183	87		219
Income tax (provision) benefit	38	(65)	(33)		(60)
Income from investment in unconsolidated affiliate		3			3
Equity in earnings of consolidated affiliates	175			(175)	
Income from continuing operations	162	121	54	(175)	162
(Loss) income from discontinued operations, net of income taxes	(1)	1		(1)	(1)
Net income	\$ 161	\$ 122	\$ 54	\$ (176)	\$ 161
Comprehensive income	\$ 150	\$ 122	\$ 50	\$ (172)	\$ 150

**Table of Contents****Condensed Consolidating Statement of Income and Comprehensive Income****Six Months Ended June 30, 2013**

(In millions)	Parent Company	Guarantor Subsidiaries	Non-Guarantor Subsidiaries	Eliminations	Consolidated
<b>Revenue:</b>					
Processing and services	\$	\$ 1,437	\$ 625	\$ (81)	\$ 1,981
Product		352	51	(34)	369
Total revenue		1,789	676	(115)	2,350
<b>Expenses:</b>					
Cost of processing and services		740	386	(81)	1,045
Cost of product		339	42	(34)	347
Selling, general and administrative	59	304	111		474
Total expenses	59	1,383	539	(115)	1,866
Operating income (loss)	(59)	406	137		484
Interest expense, net	(64)	(11)	(7)		(82)
Income (loss) from continuing operations before income taxes and income from investment in unconsolidated affiliate	(123)	395	130		402
Income tax (provision) benefit	52	(144)	(47)		(139)
Income from investment in unconsolidated affiliate		6			6
Equity in earnings of consolidated affiliates	340			(340)	
Income from continuing operations	269	257	83	(340)	269
Loss from discontinued operations, net of income taxes	(1)				(1)
Net income	\$ 268	\$ 257	\$ 83	\$ (340)	\$ 268
Comprehensive income	\$ 261	\$ 257	\$ 73	\$ (330)	\$ 261

**Condensed Consolidating Statement of Income and Comprehensive Income****Six Months Ended June 30, 2012**

(In millions)	Parent Company	Guarantor Subsidiaries	Non-Guarantor Subsidiaries	Eliminations	Consolidated
<b>Revenue:</b>					
Processing and services	\$	\$ 1,286	\$ 593	\$ (77)	\$ 1,802
Product		363	50	(31)	382
Total revenue		1,649	643	(108)	2,184
<b>Expenses:</b>					
Cost of processing and services		685	357	(77)	965

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Cost of product		312	33	(31)	314
Selling, general and administrative	49	246	114		409
<b>Total expenses</b>	<b>49</b>	<b>1,243</b>	<b>504</b>	<b>(108)</b>	<b>1,688</b>
Operating income (loss)	(49)	406	139		496
Interest expense, net	(52)	(29)			(81)
Income (loss) from continuing operations before income taxes and income from investment in unconsolidated affiliate	(101)	377	139		415
Income tax (provision) benefit	63	(138)	(52)		(127)
Income from investment in unconsolidated affiliate		6			6
Equity in earnings of consolidated affiliates	332			(332)	
Income from continuing operations	294	245	87	(332)	294
(Loss) income from discontinued operations, net of income taxes	(1)	2		(2)	(1)
Net income	\$ 293	\$ 247	\$ 87	\$ (334)	\$ 293
Comprehensive income	\$ 298	\$ 247	\$ 88	\$ (335)	\$ 298

**Table of Contents****Condensed Consolidating Balance Sheet****June 30, 2013**

(In millions)	Parent Company	Guarantor Subsidiaries	Non-Guarantor Subsidiaries	Eliminations	Consolidated
<b>Assets</b>					
Cash and cash equivalents	\$ 32	\$ 68	\$ 220	\$	\$ 320
Trade accounts receivable, net		452	239		691
Prepaid expenses and other current assets	60	248	135		443
<b>Total current assets</b>	<b>92</b>	<b>768</b>	<b>594</b>		<b>1,454</b>
Investments in consolidated affiliates	9,839			(9,839)	
Intangible assets, net	22	1,960	227		2,209
Goodwill		4,171	1,060		5,231
Other long-term assets	50	387	103		540
<b>Total assets</b>	<b>\$ 10,003</b>	<b>\$ 7,286</b>	<b>\$ 1,984</b>	<b>\$ (9,839)</b>	<b>\$ 9,434</b>
<b>Liabilities and Shareholders Equity</b>					
Accounts payable and accrued expenses	\$ 109	\$ 456	\$ 196	\$	\$ 761
Current maturities of long-term debt		2			2
Deferred revenue		254	156		410
<b>Total current liabilities</b>	<b>109</b>	<b>712</b>	<b>352</b>		<b>1,173</b>
Long-term debt	3,948	3			3,951
Due to (from) consolidated affiliates	1,725	(1,408)	(317)		
Other long-term liabilities	758	60	29		847
<b>Total liabilities</b>	<b>6,540</b>	<b>(633)</b>	<b>64</b>		<b>5,971</b>
<b>Total shareholders equity</b>	<b>3,463</b>	<b>7,919</b>	<b>1,920</b>	<b>(9,839)</b>	<b>3,463</b>
<b>Total liabilities and shareholders equity</b>	<b>\$ 10,003</b>	<b>\$ 7,286</b>	<b>\$ 1,984</b>	<b>\$ (9,839)</b>	<b>\$ 9,434</b>

**Table of Contents****Condensed Consolidating Balance Sheet****December 31, 2012**

(In millions)	Parent Company	Guarantor Subsidiaries	Non-Guarantor Subsidiaries	Eliminations	Consolidated
<b>Assets</b>					
Cash and cash equivalents	\$ 85	\$ 66	\$ 207	\$	\$ 358
Trade accounts receivable, net		403	258		661
Prepaid expenses and other current assets	45	186	160		391
Assets of discontinued operations		33			33
<b>Total current assets</b>	<b>130</b>	<b>688</b>	<b>625</b>		<b>1,443</b>
Investments in consolidated affiliates	8,498			(8,498)	
Intangible assets, net	22	1,479	243		1,744
Goodwill		3,695	1,010		4,705
Other long-term assets	55	445	105		605
<b>Total assets</b>	<b>\$ 8,705</b>	<b>\$ 6,307</b>	<b>\$ 1,983</b>	<b>\$ (8,498)</b>	<b>\$ 8,497</b>
<b>Liabilities and Shareholders Equity</b>					
Accounts payable and accrued expenses	\$ 73	\$ 417	\$ 231	\$	\$ 721
Current maturities of long-term debt		2			2
Deferred revenue		213	166		379
Liabilities of discontinued operations		3			3
<b>Total current liabilities</b>	<b>73</b>	<b>635</b>	<b>397</b>		<b>1,105</b>
Long-term debt	3,223	4	1		3,228
Due to (from) consolidated affiliates	1,295	(988)	(307)		
Other long-term liabilities	697	22	28		747
<b>Total liabilities</b>	<b>5,288</b>	<b>(327)</b>	<b>119</b>		<b>5,080</b>
<b>Total shareholders equity</b>	<b>3,417</b>	<b>6,634</b>	<b>1,864</b>	<b>(8,498)</b>	<b>3,417</b>
<b>Total liabilities and shareholders equity</b>	<b>\$ 8,705</b>	<b>\$ 6,307</b>	<b>\$ 1,983</b>	<b>\$ (8,498)</b>	<b>\$ 8,497</b>

**Table of Contents****Condensed Consolidating Statement of Cash Flows****Six Months Ended June 30, 2013**

(In millions)	Parent Company	Guarantor Subsidiaries	Non-Guarantor Subsidiaries	Eliminations	Consolidated
<b>Cash flows from operating activities:</b>					
Net cash provided by (used in) operating activities from continuing operations	\$ (42)	\$ 324	\$ 115	\$	\$ 397
<b>Cash flows from investing activities:</b>					
Capital expenditures, including capitalization of software costs	(2)	(79)	(29)		(110)
Payment for acquisition of business, net of cash acquired	(55)	39			(16)
Other investing activities	508	120	(5)	(507)	116
Net cash (used in) provided by investing activities from continuing operations	451	80	(34)	(507)	(10)
<b>Cash flows from financing activities:</b>					
Proceeds from long-term debt	1,210				1,210
Repayments of long-term debt	(1,444)				(1,444)
Issuance of treasury stock	24				24
Purchases of treasury stock	(254)				(254)
Other financing activities	6	(438)	(68)	507	7
Net cash used in financing activities from continuing operations	(458)	(438)	(68)	507	(457)
Net change in cash and cash equivalents from continuing operations	(49)	(34)	13		(70)
Net cash flows from (to) discontinued operations	(4)	36			32
Beginning balance	85	66	207		358
Ending balance	\$ 32	\$ 68	\$ 220	\$	\$ 320

**Condensed Consolidating Statement of Cash Flows****Six Months Ended June 30, 2012**

(In millions)	Parent Company	Guarantor Subsidiaries	Non-Guarantor Subsidiaries	Eliminations	Consolidated
<b>Cash flows from operating activities:</b>					
Net cash provided by (used in) operating activities from continuing operations	\$ (70)	\$ 330	\$ 120	\$	\$ 380
<b>Cash flows from investing activities:</b>					
Capital expenditures, including capitalization of software costs	(3)	(72)	(26)		(101)
Other investing activities	335	(2)	6	(335)	4



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Net cash (used in) provided by investing activities from continuing operations	332	(74)	(20)	(335)	(97)
<b>Cash flows from financing activities:</b>					
Proceeds from long-term debt	156				156
Repayments of long-term debt	(136)	(2)			(138)
Issuance of treasury stock	52				52
Purchases of treasury stock	(396)				(396)
Other financing activities	6	(257)	(77)	335	7
Net cash used in financing activities from continuing operations	(318)	(259)	(77)	335	(319)
Net change in cash and cash equivalents from continuing operations	(56)	(3)	23		(36)
Net cash flows from (to) discontinued operations	(3)	4			1
Beginning balance	73	71	193		337
Ending balance	\$ 14	\$ 72	\$ 216	\$	\$ 302

**Table of Contents****ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS****Forward-Looking Statements**

This quarterly report contains forward-looking statements intended to qualify for the safe harbor from liability established by the Private Securities Litigation Reform Act of 1995. Forward-looking statements include those that express a plan, belief, expectation, estimation, anticipation, intent, contingency, future development or similar expression, and can generally be identified as forward-looking because they include words such as believes, anticipates, expects, could, should or words of similar meaning. Statements that describe our future plans, objectives or goals are also forward-looking statements. The forward-looking statements in this report involve significant risks and uncertainties, and a number of factors, both foreseen and unforeseen, that could cause actual results to differ materially from our current expectations. The factors that may affect our results include, among others: the impact on our business of the current state of the economy, including the risk of reduction in revenue resulting from decreased spending on the products and services we offer; legislative and regulatory actions in the United States and internationally, including the impact of the Dodd-Frank Wall Street Reform and Consumer Protection Act and related regulations; our ability to successfully integrate acquisitions, including Open Solutions Inc., into our operations; changes in client demand for our products or services; pricing or other actions by competitors; the impact of our strategic initiatives; our ability to comply with government regulations, including privacy regulations; and other factors identified in our Annual Report on Form 10-K for the year ended December 31, 2012 and in other documents that we file with the Securities and Exchange Commission. You should consider these factors carefully in evaluating forward-looking statements and are cautioned not to place undue reliance on such statements, which speak only as of the date of this report. We undertake no obligation to update forward-looking statements to reflect events or circumstances occurring after the date of this report.

Management's discussion and analysis of financial condition and results of operations is provided as a supplement to our unaudited consolidated financial statements and accompanying notes to help provide an understanding of our financial condition, the changes in our financial condition and our results of operations. Our discussion is organized as follows:

*Overview.* This section contains background information on our company and the services and products that we provide, our enterprise priorities and the trends and business developments affecting our industry in order to provide context for management's discussion and analysis of our financial condition and results of operations.

*Results of operations.* This section contains an analysis of our results of operations presented in the accompanying unaudited consolidated statements of income by comparing the results for the three and six months ended June 30, 2013 to the comparable periods in 2012.

*Liquidity and capital resources.* This section provides an analysis of our cash flows and a discussion of our outstanding debt as of June 30, 2013.

**Overview****Company Background**

We are a leading global provider of financial services technology. We provide account processing systems, electronic payments processing products and services, internet and mobile banking systems, and related services. We serve approximately 16,000 clients worldwide, including banks, thrifts, credit unions, investment management firms, leasing and finance companies, retailers, merchants and government agencies. The majority of our revenue is generated from recurring account- and transaction-based fees under contracts that generally have terms of three to five years. We also have had high contract renewal rates with our clients. The majority of the services we provide are necessary for our clients to operate their businesses and are, therefore, non-discretionary in nature.

Our operations are primarily in the United States and are comprised of the Payments and Industry Products ( Payments ) segment and the Financial Institution Services ( Financial ) segment. The Payments segment primarily provides electronic bill payment and presentment services, debit and other card-based payment products and services, internet and mobile banking software and services, and other electronic payments software and services, including account-to-account transfers and person-to-person payments. Our businesses in this segment also provide investment account processing services for separately managed accounts, card and print personalization services, and fraud and risk management products and services. The Financial segment provides banks, thrifts and credit unions with account processing services, item processing and source capture services, loan origination and servicing products, cash management and consulting services, and other products and services that support numerous types of financial transactions. The Corporate and Other segment primarily consists of unallocated corporate expenses,

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amortization of acquisition-related intangible assets, intercompany eliminations and other costs that are not considered when management evaluates segment performance. On January 14, 2013, we acquired Open Solutions Inc. ( Open Solutions ), a provider of account processing technology for financial

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## **Table of Contents**

institutions, for a cash purchase price of \$55 million. We also assumed approximately \$960 million of debt. With this acquisition, we added 3,300 clients, including 800 new account processing clients, as well as DNA , a real-time, open technology account processing platform. The Open Solutions acquisition advances Fiserv's go-to-market strategies by adding a number of products and services and by expanding the number of account processing clients to which we can provide a broad array of our add-on solutions.

### *Enterprise Priorities*

We continue to implement a series of strategic initiatives to help accomplish our mission of providing integrated technology and services solutions that enable best-in-class results for our clients. These strategic initiatives include active portfolio management of our various businesses, enhancing the overall value of our existing client relationships, improving operational effectiveness, being disciplined in our allocation of capital, and differentiating our products and services through innovation. Our key enterprise priorities for 2013 are: (i) to continue to build high-quality revenue growth and meet our earnings goals; (ii) to extend market momentum into deeper client relationships and a larger share of our strategic solutions; and (iii) to deliver innovation and integration to enhance results for our clients, with an important focus on Open Solutions.

### *Industry Trends*

Market and regulatory conditions have continued to create a difficult operating environment for financial institutions and other businesses in the United States and internationally. In particular, legislation such as the Dodd-Frank Wall Street Reform and Consumer Protection Act has generated, and will continue to generate, numerous new regulations that will impact the financial industry. Financial institutions have generally remained cautious in their information technology spending as a result. These conditions have, however, created interest in solutions that help financial institutions win and retain customers, generate incremental revenue and enhance operating efficiency. Examples of these solutions include our digital channels and electronic payments solutions, including mobile banking and person-to-person payments. Despite the difficult environment over the past several years, our revenue increased 3% in 2012 compared to 2011 and 8% in the first six months of 2013 compared to the same period in 2012; our net income per share from continuing operations increased to \$4.30 for the full year of 2012; and our net cash provided by operating activities was \$826 million for the full year of 2012. We believe these financial results demonstrate the resilience of our recurring, fee-based revenue model, the largely non-discretionary nature of our products and services, and mild improvement in the general condition of the financial industry. We anticipate that we will benefit over the long term from the trend of financial institutions moving from in-house technology solutions to outsourced solutions.

During the past 25 years, the number of financial institutions in the United States has declined at a relatively steady rate of approximately 3% per year, primarily as a result of voluntary mergers and acquisitions. An acquisition benefits us when a newly combined institution is processed on our platform, or elects to move to one of our platforms, and negatively impacts us when a competing platform is selected. Financial institution acquisitions also impact our financial results due to early contract termination fees in our multi-year client contracts. Contract termination fees are primarily generated when an existing client with a multi-year contract is acquired by another financial institution. These fees can vary from period to period based on the number and size of clients that are acquired and how early in the contract term the contract is terminated.

### *Business Developments*

We continue to invest in the development of new and strategic products in categories such as payments, including Popmoney® for person-to-person payments; Mobiliti™ for mobile banking and payments services; and others that we believe will increase value to our clients and enhance the capabilities of our existing solutions. In January 2013, we acquired Open Solutions, a provider of account processing technology for financial institutions, which added DNA, a real-time, open technology account processing platform. We believe our wide range of market-leading solutions along with the investments we are making in new and differentiated products will favorably position us and our clients to capitalize on opportunities in the marketplace.

**Table of Contents**

***Results of Operations***

On March 14, 2013, the Company sold its club solutions business ( Club Solutions ). The results of operations and cash flows of Club Solutions, which were previously included within the Payments segment, have been reported as discontinued operations for all periods presented.

The following table presents certain amounts included in our consolidated statements of income, the relative percentage that those amounts represent to revenue and the change in those amounts from year to year. This information should be read together with the consolidated financial statements and accompanying notes.

**Table of Contents**

(In millions)	Three Months Ended June 30,				Increase (Decrease)	
	2013	2012	Percentage of Revenue <sup>(1)</sup>		\$	%
Revenue:			2013	2012		
Processing and services	\$ 1,015	\$ 904	84.7%	83.2%	\$ 111	12%
Product	183	183	15.3%	16.8%		
Total revenue	1,198	1,087	100.0%	100.0%	111	10%
Expenses:						
Cost of processing and services	523	471	51.5%	52.1%	52	11%
Cost of product	157	155	85.8%	84.7%	2	1%
Sub-total	680	626	56.8%	57.6%	54	9%
Selling, general and administrative	245	204	20.5%	18.8%	41	20%
Total expenses	925	830	77.2%	76.4%	95	11%
Operating income	273	257	22.8%	23.6%	16	6%
Interest expense	(41)	(44)	(3.4%)	(4.0%)	(3)	(7%)
Interest and investment income		6		0.6%	(6)	(100%)
Income from continuing operations before income taxes and income from investment in unconsolidated affiliate	\$ 232	\$ 219	19.4%	20.1%	\$ 13	6%

(In millions)	Six Months Ended June 30,				Increase (Decrease)	
	2013	2012	Percentage of Revenue <sup>(1)</sup>		\$	%
Revenue:			2013	2012		
Processing and services	\$ 1,981	\$ 1,802	84.3%	82.5%	\$ 179	10%
Product	369	382	15.7%	17.5%	(13)	(3%)
Total revenue	2,350	2,184	100.0%	100.0%	166	8%
Expenses:						
Cost of processing and services	1,045	965	52.8%	53.6%	80	8%
Cost of product	347	314	94.0%	82.2%	33	11%
Sub-total	1,392	1,279	59.2%	58.6%	113	9%
Selling, general and administrative	474	409	20.2%	18.7%	65	16%
Total expenses	1,866	1,688	79.4%	77.3%	178	11%
Operating income	484	496	20.6%	22.7%	(12)	(2%)
Interest expense	(82)	(87)	(3.5%)	(4.0%)	(5)	(6%)
Interest and investment income		6		0.3%	(6)	(100%)
Income from continuing operations before income taxes and income from investment in unconsolidated affiliate	\$ 402	\$ 415	17.1%	19.0%	\$ (13)	(3%)

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- <sup>(1)</sup> Percentage of revenue is calculated as the relevant revenue, expense or income amount divided by total revenue, except for cost of processing and services and cost of product amounts which are divided by the related component of revenue.

**Table of Contents**

(In millions)	Three Months Ended June 30,			
	Payments	Financial	Corporate and Other	Total
<b>Total revenue:</b>				
2013	\$ 626	\$ 584	\$ (12)	\$ 1,198
2012	596	502	(11)	1,087
Revenue growth	\$ 30	\$ 82	\$ (1)	\$ 111
Revenue growth percentage	5%	16%		10%
<b>Operating income:</b>				
2013	\$ 179	\$ 186	\$ (92)	\$ 273
2012	157	163	(63)	257
Operating income growth	\$ 22	\$ 23	\$ (29)	\$ 16
Operating income growth percentage	14%	14%		6%
<b>Operating margin:</b>				
2013	28.7%	31.9%		22.8%
2012	26.4%	32.5%		23.6%
Operating margin growth <sup>(1)</sup>	2.3%	(0.6%)		(0.8%)

(In millions)	Six Months Ended June 30,			
	Payments	Financial	Corporate and Other	Total
<b>Total revenue:</b>				
2013	\$ 1,243	\$ 1,133	\$ (26)	\$ 2,350
2012	1,204	1,003	(23)	2,184
Revenue growth	\$ 39	\$ 130	\$ (3)	\$ 166
Revenue growth percentage	3%	13%		8%
<b>Operating income:</b>				
2013	\$ 345	\$ 347	\$ (208)	\$ 484
2012	315	314	(133)	496
Operating income growth	\$ 30	\$ 33	\$ (75)	\$ (12)
Operating income growth percentage	10%	11%		(2%)
<b>Operating margin:</b>				
2013	27.8%	30.6%		20.6%
2012	26.2%	31.3%		22.7%
Operating margin growth <sup>(1)</sup>	1.6%	(0.7%)		(2.1%)

<sup>(1)</sup> Represents the percentage point growth or decline in operating margin.



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## **Table of Contents**

### *Total Revenue*

Total revenue increased \$111 million, or 10%, in the second quarter of 2013 compared to 2012 and increased \$166 million, or 8%, in the first six months of 2013 compared to 2012. Revenue growth was driven by both our Payments and Financial segments in 2013. Acquired revenue contributed \$76 million of total revenue to the Financial segment in the second quarter of 2013 and \$135 million in the first six months of 2013.

Revenue in our Payments segment during the second quarter and first six months of 2013 increased \$30 million, or 5%, and \$39 million, or 3%, respectively, compared to 2012. Payments segment revenue growth was primarily driven by our recurring revenue businesses as processing and services revenue increased \$39 million, or 9%, and \$57 million, or 7%, in the second quarter and first six months of 2013, respectively, over the prior year periods. This growth was primarily due to new clients and increased transaction volumes from existing clients in our card services business, biller solutions business, and digital channels business, which includes our online and mobile banking solutions, as well as growth in the second quarter associated with our bill payment business. Payments segment revenue growth was partially offset by approximately two percentage points and one percentage point in the second quarter and the first six months of 2013, respectively, due to lower postage pass-through revenue and a discount on a renewal of a bill payment contract.

Revenue in our Financial segment during the second quarter and first six months of 2013 increased \$82 million, or 16%, and \$130 million, or 13%, compared to 2012, driven by the acquisition of Open Solutions. Excluding the Open Solutions acquisition, revenue growth in the first six months of 2013 was flat compared to the prior year primarily due to the migration of an account processing client to its parent company's account processing platform, which negatively impacted revenue growth by approximately two percentage points.

### *Total Expenses*

Total expenses increased \$95 million and \$178 million, respectively, or 11%, in each of the second quarter and first six months of 2013 compared to 2012. Total expenses as a percentage of total revenue increased 80 basis points from 76.4% in the second quarter of 2012 to 77.2% in the second quarter of 2013 and increased 210 basis points from 77.3% in the first six months of 2012 to 79.4% in the first six months of 2013 due to merger and integration expenses totaling \$16 million and \$56 million in the second quarter and first six months of 2013, respectively, resulting from the acquisition of Open Solutions, which negatively impacted our operating margin by approximately 130 basis points and 240 basis points in the respective periods.

Cost of processing and services as a percentage of processing and services revenue decreased slightly to 51.5% in the second quarter of 2013 as compared to 52.1% in the second quarter of 2012 and to 52.8% in the first six months of 2013 as compared to 53.6% in the first six months of 2012. Cost of processing and services as a percentage of revenue was favorably impacted by increased operating leverage in our recurring revenue businesses.

Cost of product as a percentage of product revenue in the second quarter of 2013 increased slightly to 85.8% from 84.7% in the second quarter of 2012. Cost of product as a percentage of product revenue for the first six months of 2012 was 94.0% as compared to 82.2% in the first six months of 2012. The increase in cost of product as a percentage of product revenue in 2013 was primarily due to a \$30 million non-cash impairment charge in the first quarter related to the replacement of our Acumen account processing platform with DNA, an Open Solutions account processing platform.

Selling, general and administrative expense as a percentage of total revenue was 20.5% in the second quarter of 2013 compared to 18.8% in the second quarter of 2012 and was 20.2% in the first six months of 2013 compared to 18.7% in the first six months of 2012. The increase in selling, general and administrative expense as a percentage of total revenue was primarily due to higher acquired intangible amortization and transaction expenses attributed to our acquisition of Open Solutions.

### *Operating Income and Operating Margin*

Total operating income increased \$16 million, or 6%, in the second quarter of 2013 compared to 2012 and decreased \$12 million, or 2%, in the first six months of 2013 compared to 2012. Our total operating margin decreased 80 basis points to 22.8% in the second quarter of 2013 compared to the second quarter of 2012 and decreased 210 basis points to 20.6% in the first six months of 2013 compared to the same period in 2012. The decreases in operating margin are primarily due to our Corporate and Other segment, in which our operating loss increased \$29 million in the second quarter of 2013 and \$75 million in the first six months of 2013 compared

**Table of Contents**

to the same periods in 2012, negatively impacting our operating margin by approximately 240 basis points and 320 basis points, respectively. The increases in the Corporate and Other segment's operating losses were primarily attributable to merger and integration expenses totaling \$16 million and \$56 million in the second quarter and first six months of 2013, respectively, resulting from the acquisition of Open Solutions, including a \$30 million non-cash impairment charge in the first quarter related to the replacement of our Acumen account processing platform with DNA. In addition, amortization expense, related to Open Solutions acquired intangible assets, increased \$15 million and \$23 million in the second quarter and first six months of 2013, respectively.

Operating income increased 14% in each of our Payments and Financial segments in the second quarter of 2013 as compared to the second quarter of 2012 and increased 10% and 11%, respectively, in the first six months of 2013 as compared to 2012.

Operating income in our Payments segment increased \$22 million, or 14%, in the second quarter of 2013 as compared to 2012, and operating margin increased 230 basis points to 28.7% in the second quarter of 2013 compared to 2012. In the first six months of 2013 compared to 2012, operating income in the Payments segment increased \$30 million, or 10%, and operating margin increased 160 basis points to 27.8%. The increases in operating income and margin in 2013 were primarily due to revenue growth and scale efficiencies in our card services and digital channels businesses, partially offset by the negative impact of a discount on a renewal of a bill payment contract.

Operating income in our Financial segment increased \$23 million, or 14%, and \$33 million, or 11%, in the second quarter and first six months of 2013, respectively, compared to 2012. Operating margin decreased 60 basis points to 31.9% in the second quarter of 2013 compared to 2012 and 70 basis points to 30.6% in the first six months of 2013 compared to 2012. The decreases in operating margin were primarily due to the migration of an account processing client to its parent company's account processing platform and the impact of the Open Solutions acquisition.

*Interest Expense*

Interest expense decreased \$3 million, or 7%, to \$41 million in the second quarter of 2013 compared to 2012 and decreased \$5 million, or 6%, to \$82 million in the first six months of 2013 compared to 2012. The decrease was primarily due to lower average interest rates in 2013 compared to 2012, partially offset by additional debt assumed in connection with the acquisition of Open Solutions.

*Interest and Investment Income*

Interest and investment income decreased \$6 million in the second quarter and first six months of 2013 as compared to 2012 due to a gain recognized on a sale of an investment in the prior year period.

*Income Tax Provision*

Our effective income tax rates for continuing operations were 35.0% and 34.6% in the second quarter and first six months of 2013, respectively, and were 27.5% and 30.6% in the second quarter and first six months of 2012, respectively. The lower effective tax rates in 2012 were primarily due to increased deductions resulting from federal tax planning initiatives including the associated discrete tax benefits.

*Net Income Per Share - Diluted from Continuing Operations*

Net income per share-diluted from continuing operations was \$1.13 and \$1.17 in the second quarter of 2013 and 2012, respectively, and was \$2.00 and \$2.11 in the first six months of 2013 and 2012, respectively. Amortization of acquisition-related intangible assets reduced net income per share-diluted from continuing operations by \$0.27 per share and \$0.19 per share in the second quarters of 2013 and 2012, respectively, and \$0.50 per share and \$0.37 per share for the first six months of 2013 and 2012, respectively. In addition, net income per share was negatively impacted by merger and integration costs in the second quarter and first six months of 2013 by \$0.08 per share and \$0.27 per share, respectively.

**Table of Contents****Liquidity and Capital Resources***General*

Our primary liquidity needs are: (i) to fund normal operating expenses; (ii) to meet the interest and principal requirements of our outstanding indebtedness; and (iii) to fund capital expenditures and operating lease payments. We believe these needs will be satisfied using cash flow generated by our operations, our cash and cash equivalents of \$320 million at June 30, 2013 and available borrowings under our revolving credit facility.

(In millions)	Six Months Ended June 30,		Increase (Decrease)	
	2013	2012	\$	%
Income from continuing operations	\$ 269	\$ 294	\$ (25)	
Depreciation and amortization	200	173	27	
Share-based compensation	26	25	1	
Deferred income taxes	(26)	(2)	(24)	
Non-cash impairment charge	30		30	
Dividend from unconsolidated affiliate	6		6	
Net changes in working capital and other	(108)	(110)	2	
Operating cash flow	\$ 397	\$ 380	\$ 17	4%
Capital expenditures	\$ 110	\$ 101	\$ 9	9%

Our net cash provided by operating activities, or operating cash flow, was \$397 million in the first six months of 2013, an increase of 4% compared with \$380 million in 2012. This increase was primarily due to lower tax payments in the first six months of 2013 as compared to the prior year, offset by payments for merger and integration costs and assumed liabilities on the opening balance sheet resulting from the acquisition of Open Solutions. Our current policy is to use our operating cash flow primarily to repay debt and fund capital expenditures, acquisitions and share repurchases, rather than to pay dividends. Our capital expenditures in the first six months of 2013 increased by \$9 million, or 9%, compared to the same period in 2012, and were approximately 5% of our total revenue in each period.

On January 14, 2013, we acquired Open Solutions for a cash purchase price of \$16 million, net of cash acquired. In the second quarter of 2013, we received a \$122 million cash dividend from StoneRiver Group, L.P., a joint venture in which we own a 49% interest. A portion, or \$6 million, of the dividend represents a return on our investment and was reported as cash flows from operating activities. Additionally, during the first six months of 2013, we purchased \$254 million of our common stock. As of June 30, 2013, we had approximately 2.4 million shares remaining under our current share repurchase authorization. Shares repurchased are generally held for issuance in connection with our equity plans.

**Table of Contents***Long-Term Debt*

(In millions)	June 30, 2013	December 31, 2012
Revolving credit facility	\$ 1,004	\$ 280
3.125% senior notes due 2015	300	300
3.125% senior notes due 2016	600	600
6.8% senior notes due 2017	500	500
4.625% senior notes due 2020	449	449
4.75% senior notes due 2021	399	399
3.5% senior notes due 2022	697	697
Other borrowings	4	5
<b>Long-term debt (including current maturities)</b>	<b>\$ 3,953</b>	<b>\$ 3,230</b>

At June 30, 2013, our long-term debt consisted primarily of \$2.95 billion of senior notes and \$1.0 billion in borrowings under the revolving credit facility. Interest on our senior notes is paid semi-annually. During the first six months of 2013, we were in compliance with all financial debt covenants.

*Revolving Credit Facility*

We maintain a \$2.0 billion revolving credit facility with a syndicate of banks. Borrowings under this facility bear interest at a variable rate, 1.3% at June 30, 2013, based on LIBOR plus a specified margin or the bank's base rate. There are no significant commitment fees and no compensating balance requirements. The facility expires on August 1, 2017 and contains various restrictions and covenants that require us, among other things, to (i) limit our consolidated indebtedness as of the end of each fiscal quarter to no more than three and one-half times consolidated net earnings before interest, taxes, depreciation and amortization and certain other adjustments during the period of four fiscal quarters then ended, and (ii) maintain consolidated net earnings before interest, taxes, depreciation and amortization and certain other adjustments of at least three times consolidated interest expense as of the end of each fiscal quarter for the period of four fiscal quarters then ended. As of June 30, 2013, borrowings outstanding under the facility approximated \$1.0 billion, primarily related to the funding of assumed debt from the acquisition of Open Solutions.

**ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK**

The quantitative and qualitative disclosures about market risk required by this item are incorporated by reference to Item 7A of our Annual Report on Form 10-K for the year ended December 31, 2012 and have not materially changed since December 31, 2012.

**ITEM 4. CONTROLS AND PROCEDURES***Evaluation of disclosure controls and procedures*

As required by Rule 13a-15(b) under the Securities Exchange Act of 1934 (the Exchange Act), our management, with the participation of our chief executive officer and chief financial officer, evaluated the design and operation of our disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e) under the Exchange Act). Based on this evaluation, our chief executive officer and chief financial officer concluded that our disclosure controls and procedures were effective as of June 30, 2013.

*Changes in internal control over financial reporting*

During the quarter ended June 30, 2013, we continued, as part of our ongoing integration activities related to our acquisition of Open Solutions, to incorporate our process-level and company-wide controls and procedures into this recently acquired business. We also continued to implement a billing module within our SAP enterprise resource planning (ERP) system, which we expect to further integrate our systems and improve the overall efficiency of our billing and collection processes. We expect the implementation of this module to continue in phases over

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the next few years, which we believe will reduce implementation risk. The design and documentation of our internal control processes and procedures related to billing will be appropriately modified to supplement

**Table of Contents**

existing internal controls over financial reporting. As with any new technology, this module, and the internal controls over financial reporting included in the related processes, will be tested for effectiveness prior to and concurrent with the implementation. We believe the implementation of the billing module within our ERP system will further strengthen the related internal controls due to enhanced automation and integration of processes. There were no other changes in internal control over financial reporting that occurred during the quarter ended June 30, 2013 that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

**PART II. OTHER INFORMATION****ITEM 1. LEGAL PROCEEDINGS**

In the normal course of business, we and our subsidiaries are named as defendants in lawsuits in which claims are asserted against us. In the opinion of management, the liabilities, if any, which may ultimately result from such lawsuits are not expected to have a material adverse effect on our financial statements.

**ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS**

The table below sets forth information with respect to purchases made by or on behalf of the company or any affiliated purchaser (as defined in Rule 10b-18(a)(3) under the Exchange Act) of shares of our common stock during the quarter ended June 30, 2013:

<b>Period</b>	<b>Total Number of Shares Purchased</b>	<b>Average Price Paid per Share</b>	<b>Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs <sup>(1)</sup></b>	<b>Maximum Number of Shares that May Yet Be Purchased Under the Plans or Programs <sup>(1)</sup></b>
April 1-30, 2013	34,000	\$ 84.89	34,000	4,722,000
May 1-31, 2013	950,000	89.03	950,000	3,772,000
June 1-30, 2013	1,347,000	86.84	1,347,000	2,425,000
Total	2,331,000		2,331,000	

<sup>(1)</sup> On February 22, 2012, our board of directors authorized the purchase of up to ten million shares of our common stock. This authorization does not expire.

**ITEM 6. EXHIBITS**

The exhibits listed in the accompanying exhibit index are filed as part of this Quarterly Report on Form 10-Q.

**Table of Contents**

**SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

**FISERV, INC.**

Date: July 31, 2013

By: /s/ Thomas J. Hirsch  
Thomas J. Hirsch

Executive Vice President,

Chief Financial Officer,

Treasurer and Assistant Secretary

**Table of Contents****Exhibit Index**

<b>Exhibit Number</b>	<b>Exhibit Description</b>
10.1	Amended and Restated Fiserv, Inc. 2007 Omnibus Incentive Plan <sup>(1)</sup>
10.2	Key Executive Employment and Severance Agreement, dated June 4, 2013, between Fiserv, Inc. and Michael P. Gianoni <sup>(2)</sup>
10.3	Non-Employee Director Compensation Schedule
31.1	Certification of the Chief Executive Officer, dated July 31, 2013
31.2	Certification of the Chief Financial Officer, dated July 31, 2013
32	Certification of the Chief Executive Officer and Chief Financial Officer, dated July 31, 2013
101.INS*	XBRL Instance Document
101.SCH*	XBRL Taxonomy Extension Schema Document
101.CAL*	XBRL Taxonomy Extension Calculation Linkbase Document
101.DEF*	XBRL Taxonomy Extension Definition Linkbase Document
101.LAB*	XBRL Taxonomy Extension Label Linkbase Document
101.PRE*	XBRL Taxonomy Extension Presentation Linkbase Document

\* Filed with this quarterly report on Form 10-Q are the following documents formatted in XBRL (Extensible Business Reporting Language): (i) the Consolidated Statements of Income for the three and six months ended June 30, 2013 and 2012, (ii) the Consolidated Statements of Comprehensive Income for the three and six months ended June 30, 2013 and 2012, (iii) the Consolidated Balance Sheets at June 30, 2013 and December 31, 2012, (iv) the Consolidated Statements of Cash Flows for the six months ended June 30, 2013 and 2012, and (v) Notes to Consolidated Financial Statements.

<sup>(1)</sup> Previously filed as Annex A to the Company's definitive proxy statement on Schedule 14A filed on April 12, 2013 (File No. 0-14948) and incorporated herein by reference.

<sup>(2)</sup> Form of agreement previously filed as an exhibit to the Company's Current Report on Form 8-K filed on December 23, 2008 (File No. 0-14948) and incorporated herein by reference.