

TYLER TECHNOLOGIES INC  
Form 10-Q  
April 22, 2015

UNITED STATES

SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 10-Q

QUARTERLY REPORT UNDER SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934.  
For the quarterly period ended March 31, 2015

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934.

Commission File Number 1-10485

TYLER TECHNOLOGIES, INC.

(Exact name of registrant as specified in its charter)

DELAWARE 75-2303920  
(State or other jurisdiction of (I.R.S. employer

incorporation or organization) identification no.)

5101 TENNYSON PARKWAY

PLANO, TEXAS

75024

(Address of principal executive offices)

(Zip code)

(972) 713-3700

(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data file required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, or a non-accelerated filer. See definition of "accelerated filer and large accelerated filer" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer  Accelerated filer

Non-accelerated filer  Smaller Reporting Company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Act). Yes  No

The number of shares of common stock of registrant outstanding on April 17, 2015 was 33,673,000.

## PART I. FINANCIAL INFORMATION

## ITEM 1. Financial Statements

## TYLER TECHNOLOGIES, INC.

## CONDENSED CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME

(In thousands, except per share amounts)

(Unaudited)

	Three months ended March 31,	
	2015	2014
<b>Revenues:</b>		
Software licenses and royalties	\$ 14,300	\$ 11,232
Subscriptions	25,288	20,507
Software services	30,804	24,307
Maintenance	57,348	50,240
Appraisal services	6,089	4,851
Hardware and other	1,137	1,489
Total revenues	134,966	112,626
<b>Cost of revenues:</b>		
Software licenses and royalties	553	531
Acquired software	456	481
Software services, maintenance and subscriptions	65,377	54,999
Appraisal services	4,135	3,311
Hardware and other	566	774
Total cost of revenues	71,087	60,096
Gross profit	63,879	52,530
Selling, general and administrative expenses	28,545	25,367
Research and development expense	7,004	6,172
Amortization of customer and trade name intangibles	1,152	1,129
Operating income	27,178	19,862
Other income (expense), net	181	(259 )
Income before income taxes	27,359	19,603
Income tax provision	10,086	7,720
Net income	\$ 17,273	\$ 11,883
<b>Earnings per common share:</b>		

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Basic	\$0.51	\$0.36
Diluted	\$0.48	\$0.33
Comprehensive income	\$17,273	\$11,883

See accompanying notes.

## TYLER TECHNOLOGIES, INC.

## CONDENSED CONSOLIDATED BALANCE SHEETS

(In thousands, except par value and share amounts)

	March 31, 2015 (unaudited)	December 31, 2014
<b>ASSETS</b>		
Current assets:		
Cash and cash equivalents	\$ 194,721	\$ 206,167
Accounts receivable (less allowance for losses of \$1,422 in 2015 and \$1,725 in 2014)	105,790	112,660
Prepaid expenses	17,352	17,851
Other current assets	238	358
Deferred income taxes	9,674	9,674
Total current assets	327,775	346,710
Accounts receivable, long-term portion	311	1,761
Property and equipment, net	67,301	65,910
Other assets:		
Goodwill	124,142	124,142
Other intangibles, net	33,115	34,722
Sundry and other	15,738	737
	\$ 568,382	\$ 573,982
<b>LIABILITIES AND SHAREHOLDERS' EQUITY</b>		
Current liabilities:		
Accounts payable	\$ 5,373	\$ 4,119
Accrued liabilities	22,759	39,508
Income tax payable	4,816	—
Deferred revenue	164,706	189,212
Total current liabilities	197,654	232,839
Deferred income taxes	4,340	4,170
Commitments and contingencies		
Shareholders' equity:		
Preferred stock, \$10.00 par value; 1,000,000 shares authorized; none issued	—	—
Common stock, \$0.01 par value; 100,000,000 shares authorized; 48,147,969 shares issued in 2015 and 2014	481	481
Additional paid-in capital	209,910	201,389

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Accumulated other comprehensive loss, net of tax	(46 )	(46 )
Retained earnings	278,423	261,150
Treasury stock, at cost; 14,488,517 and 14,678,782 shares in 2015 and 2014, respectively	(122,380 )	(126,001)
Total shareholders' equity	366,388	336,973
	\$ 568,382	\$ 573,982

See accompanying notes.

## TYLER TECHNOLOGIES, INC.

## CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

(In thousands)

(Unaudited)

	Three months ended March 31,	
	2015	2014
Cash flows from operating activities:		
Net income	\$ 17,273	\$ 11,883
Adjustments to reconcile net income to cash (used) provided by operations:		
Depreciation and amortization	3,713	3,656
Share-based compensation expense	4,258	3,462
Excess tax benefit from exercises of share-based arrangements	(3,558 )	(2,158 )
Changes in operating assets and liabilities, exclusive of effects of acquired companies:		
Accounts receivable	8,320	24,298
Income taxes	8,394	7,695
Prepaid expenses and other current assets	763	(1,547 )
Accounts payable	(328 )	39
Accrued liabilities	(16,423 )	(13,328 )
Deferred revenue	(24,507 )	(17,440 )
Net cash (used) provided by operating activities	(2,095 )	16,560
Cash flows from investing activities:		
Investment in Record Holdings Pty Limited	(15,000 )	—
Cost of acquisitions	(325 )	—
Additions to property and equipment	(1,909 )	(3,630 )
Decrease in other	—	308
Net cash used by investing activities	(17,234 )	(3,322 )
Cash flows from financing activities:		
Proceeds from exercise of stock options	3,425	2,024
Contributions from employee stock purchase plan	900	849
Excess tax benefit from exercises of share-based arrangements	3,558	2,158
Net cash provided by financing activities	7,883	5,031
Net (decrease) increase in cash and cash equivalents	(11,446 )	18,269
Cash and cash equivalents at beginning of period	206,167	78,876
Cash and cash equivalents at end of period	\$ 194,721	\$ 97,145

See accompanying notes.

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Tyler Technologies, Inc.

Notes to Condensed Consolidated Financial Statements

(Unaudited)

(Tables in thousands, except per share data)

(1) Basis of Presentation

We prepared the accompanying condensed consolidated financial statements following the requirements of the Securities and Exchange Commission (“SEC”) and accounting principles generally accepted in the United States, or GAAP, for interim reporting. As permitted under those rules, certain footnotes or other financial information that are normally required by GAAP can be condensed or omitted for interim period. Balance sheet amounts are as of March 31, 2015 and December 31, 2014 and operating result amounts are for the three months ended March 31, 2015 and 2014, and include all normal and recurring adjustments that we considered necessary for the fair summarized presentation of our financial position and operating results. As these are condensed financial statements, one should also read the financial statements and notes included in our latest Form 10-K for the year ended December 31, 2014. Revenues, expenses, assets and liabilities can vary during each quarter of the year. Therefore, the results and trends in these interim financial statements may not be the same as those for the full year.

On January 30, 2015, we made a \$15.0 million investment in convertible preferred stock representing a 20% interest in Record Holdings Pty Limited (“Record Holdings”), a privately held Australian company specializing in digitizing the spoken word in court and legal settings. We do not believe we have the ability to significantly influence the day-to-day activities of Record Holdings and are accounting for this investment under the cost method.

(2) Shareholders’ Equity

The following table details activity in our common stock:

	Three months ended March 31,			
	2015		2014	
	Shares	Amount	Shares	Amount
Stock option exercises	180	\$ 3,425	156	\$ 2,024
Employee stock plan purchases	10	900	10	849

As of March 31, 2015, we had authorization from our board of directors to repurchase up to 1.4 million additional shares of Tyler common stock.

(3) Income Tax Provision

For the three months ended March 31, 2015, we had an effective income tax rate of 36.9% compared to an effective income tax rate of 39.4% for the three months ended months March 31, 2014. The effective income tax rates for the periods presented were different from the statutory United States federal income tax rate of 35% primarily due to state income taxes, non-deductible share-based compensation expense, the qualified manufacturing activities deduction, and non-deductible meals and entertainment costs.

We made federal and state tax payments of \$1.5 million during the three months ended March 31, 2015. We did not make any federal or state income tax payments in the three months ended March 31, 2014.

## (4) Earnings Per Share

The following table details the reconciliation of basic earnings per share to diluted earnings per share:

	Three months ended March 31,	
	2015	2014
Numerator for basic and diluted earnings per share:		
Net income	\$17,273	\$11,883
Denominator:		
Weighted-average basic common shares outstanding	33,562	32,916
Assumed conversion of dilutive securities:		
Stock options	2,333	2,584
Denominator for diluted earnings per share		
- Adjusted weighted-average shares	35,895	35,500
Earnings per common share:		
Basic	\$0.51	\$0.36
Diluted	\$0.48	\$0.33

For the three months ended March 31, 2015 and March 31, 2014, stock options representing the right to purchase common stock of approximately 648,000 shares and 302,000 shares, respectively, were not included in the computation of diluted earnings per share because their inclusion would have had an anti-dilutive effect.

## (5) Share-Based Compensation

The following table summarizes share-based compensation expense related to share-based awards recorded in the statements of comprehensive income, pursuant to ASC 718, Stock Compensation:

	Three months ended March 31,	
	2015	2014
Cost of software services, maintenance and subscriptions	\$701	\$513
Selling, general and administrative expenses	3,557	2,949
Total share-based compensation expenses	\$4,258	\$3,462

(6) Segment and Related Information

We are a major provider of integrated information management solutions and services for the public sector, with a focus on local governments.

We provide our software systems and services and appraisal services through four business units, which focus on the following products:

- financial management, education and planning, regulatory and maintenance software solutions;
- financial management, municipal courts, and land and vital records management software solutions;
- courts and justice software solutions; and
- appraisal and tax software solutions and property appraisal services.

In accordance with ASC 280-10, Segment Reporting, the financial management, education and planning, regulatory and maintenance software solutions unit; financial management, municipal courts and land and vital records management software solutions unit; and the courts and justice software solutions unit meet the criteria for aggregation and are presented in one reportable segment, Enterprise Software Solutions (“ESS”). The ESS segment provides municipal and county governments and schools with software systems and services to meet their information technology and automation needs for mission-critical “back-office” functions such as financial management and courts and justice processes. The Appraisal and Tax Software Solutions and Services (“ATSS”) segment provides systems and software that automate the appraisal and assessment of real and personal property as well as property appraisal outsourcing services for local governments and taxing authorities. Property appraisal outsourcing services include: the physical

inspection of commercial and residential properties; data collection and processing; computer analysis for property valuation; preparation of tax rolls; community education; and arbitration between taxpayers and the assessing jurisdiction.

We evaluate performance based on several factors, of which the primary financial measure is business segment operating income. We define segment operating income for our business units as income before noncash amortization of intangible assets associated with their acquisition, interest expense and income taxes. Segment operating income includes intercompany transactions. The majority of intercompany transactions relate to contracts involving more than one unit and are valued based on the contractual arrangement. Segment operating income for corporate primarily consists of compensation costs for the executive management team and certain accounting and administrative staff and share-based compensation expense for the entire company. Corporate segment operating income also includes revenues and expenses related to a company-wide user conference.

For the three months ended March 31, 2015

	Enterprise	Appraisal and Tax		
	Software	Software Solutions		
	Solutions	and Services	Corporate	Totals
<b>Revenues</b>				
Software licenses and royalties	\$ 12,327	\$ 1,973	\$ —	\$ 14,300
Subscriptions	24,309	979	—	25,288
Software services	29,168	1,636	—	30,804
Maintenance	53,014	4,334	—	57,348
Appraisal services	—	6,089	—	6,089
Hardware and other	1,138	—	(1 )	1,137
Intercompany	926	—	(926 )	—
<b>Total revenues</b>	<b>\$ 120,882</b>	<b>\$ 15,011</b>	<b>\$ (927 )</b>	<b>\$ 134,966</b>
Segment operating income	\$ 32,254	\$ 3,067	\$ (6,535 )	\$ 28,786

For the three months ended March 31, 2014

	Enterprise	Appraisal and Tax		
	Software	Software Solutions		
	Solutions	and Services	Corporate	Totals
<b>Revenues</b>				
Software licenses and royalties	\$ 10,795	\$ 437	\$ —	\$ 11,232
Subscriptions	19,722	785	—	20,507
Software services	22,188	2,119	—	24,307
Maintenance	46,093	4,147	—	50,240
Appraisal services	—	4,851	—	4,851
Hardware and other	1,489	—	—	1,489
Intercompany	473	—	(473 )	—
<b>Total revenues</b>	<b>\$ 100,760</b>	<b>\$ 12,339</b>	<b>\$ (473 )</b>	<b>\$ 112,626</b>

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Segment operating income	\$25,428	\$ 1,831	\$ (5,787 )	\$21,472
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Reconciliation of reportable segment operating income to the Company's consolidated totals:	Three months ended March 31,	
	2015	2014
Total segment operating income	\$28,786	\$21,472
Amortization of acquired software	(456 )	(481 )
Amortization of customer and trade name intangibles	(1,152 )	(1,129 )
Other income (expense), net	181	(259 )
Income before income taxes	\$27,359	\$19,603

(7) Commitments and Contingencies

Other than routine litigation incidental to our business, there are no material legal proceedings pending to which we are party or to which any of our properties are subject.

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(8) New Accounting Pronouncements

On May 28, 2014, the Financial Accounting Standards Board (“FASB”) issued Accounting Standards Update (“ASU”) No. 2014-09, “Revenue from Contracts with Customers.” This ASU is the result of a convergence project between the FASB and the International Accounting Standards Board. The core principle behind ASU 2014-09 is that an entity should recognize revenue to depict the transfer of promised goods and services to customers in an amount that reflects the consideration to which the entity expects to be entitled in exchange for delivering those goods and services. This model involves a five-step process that includes identifying the contract with the customer, identifying the performance obligations in the contract, determining the transaction price, allocating the transaction prices to the performance obligations in the contract and recognizing revenue when (or as) the entity satisfies the performance obligations. The guidance in the ASU supersedes existing revenue recognition guidance and is effective for annual reporting periods beginning after December 15, 2016 with early application not permitted. The ASU allows two methods of adoption; a full retrospective approach where three years of financial information are presented in accordance with the new standard, and a modified retrospective approach where the ASU is applied to the most current period presented in the financial statements.

On April 1, 2015, the FASB voted for a one-year deferral of the effective date of the new standard and will issue an exposure draft proposing the deferral, with a 30-day comment period. The proposal would now require application of the new standard no later than annual reporting periods beginning after December 15, 2017, including interim reporting periods therein; however, under the proposal, public entities would be permitted to elect to early adopt the new standard as of the original effective date. We currently expect to adopt the new standard in fiscal year 2018 in accordance with the revised effective date.

We are currently assessing the financial impact of adopting the new standard and the methods of adoption; however, given the scope of the new standard, we are currently unable to provide a reasonable estimate regarding the financial impact or which method of adoption of the new standard we will elect.

ITEM 2. Management's Discussion and Analysis of Financial Condition and Results of Operations  
CAUTIONARY NOTE CONCERNING FORWARD-LOOKING STATEMENTS

This document contains “forward-looking statements” within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934 that are not historical in nature and typically address future or anticipated events, trends, expectations or beliefs with respect to our financial condition, results of operations or business. Forward-looking statements often contain words such as “believes,” “expects,” “anticipates,” “foresees,” “forecasts,” “estimates,” “plans,” “intends,” “continues,” “may,” “will,” “should,” “projects,” “might,” “could” or other similar words or phrases. Similarly, statements that describe our business strategy, outlook, objectives, plans, intentions or goals also are forward-looking statements. We believe there is a reasonable basis for our forward-looking statements, but they are inherently subject to risks and uncertainties and actual results could differ materially from the expectations and beliefs reflected in the forward-looking statements. We presently consider the following to be among the important factors that could cause actual results to differ materially from our expectations and beliefs: (1) changes in the budgets or regulatory environments of our clients, primarily local and state governments, that could negatively impact information technology spending; (2) our ability to protect client information from security breaches and provide uninterrupted operations of data centers; (3) material portions of our business require the Internet infrastructure to be adequately maintained; (4) our ability to achieve our financial forecasts due to various factors, including project delays by our clients, reductions in transaction size, fewer transactions, delays in delivery of new products or releases or a decline in our renewal rates for service agreements; (5) general economic, political and market conditions; (6) technological and market risks associated with the development of new products or services or of new versions of existing or acquired products or services; (7) our ability to successfully achieve growth or operational synergies through the integration of acquired businesses, while avoiding unanticipated costs and disruptions to existing operations; (8) competition in the industry in which we conduct business and the impact of competition on pricing, client retention and pressure for new products or services; (9) the ability to attract and retain qualified personnel and dealing with the loss or retirement of key members of management or other key personnel; and (10) costs of compliance and any failure to comply with government and stock exchange regulations. A detailed discussion of these factors and other risks that affect our business are described in our filings with the Securities and Exchange Commission, including the detailed “Risk Factors” contained in our most recent annual report on Form 10-K. We expressly disclaim any obligation to publicly update or revise our forward-looking statements.

#### GENERAL

We provide integrated information management solutions and services for the public sector, with a focus on local governments. We develop and market a broad line of software products and services to address the information technology (“IT”) needs of cities, counties, schools and other local government entities. In addition, we provide professional IT services to our clients, including software and hardware installation, data conversion, training and for certain clients, product modifications, along with continuing maintenance and support for clients using our systems. We also provide subscription-based services such as software as a service (“SaaS”), which utilizes the Tyler private cloud, and electronic document filing solutions (“e-filing”), which simplify the filing and management of court, related documents. We also provide property appraisal outsourcing services for taxing jurisdictions.

Our products generally automate five major functional areas: (1) financial management and education, (2) courts and justice, (3) property appraisal and tax, (4) planning, regulatory and maintenance, and (5) land and vital records management. We report our results in two segments. The Enterprise Software Solutions (“ESS”) segment provides municipal and county governments and schools with software systems and services to meet their information technology and automation needs for mission-critical “back-office” functions such as financial management; courts and justice processes; planning, regulatory and maintenance processes; and land and vital records management. The Appraisal and Tax Software Solutions and Services (“ATSS”) segment provides systems and software that automate the appraisal and assessment of real and personal property as well as property appraisal outsourcing services for local



governments and taxing authorities. Property appraisal outsourcing services include: the physical inspection of commercial and residential properties; data collection and processing; computer analysis for property valuation; preparation of tax rolls; community education; and arbitration between taxpayers and the assessing jurisdiction.

On January 30, 2015, we made a \$15.0 million investment in convertible preferred stock representing a 20% interest in Record Holdings Pty Limited, a privately held Australian company specializing in digitizing the spoken word in court and legal settings.

Our total employee count increased to 2,934 at March 31, 2015 from 2,608 at March 31, 2014.

#### Outlook

We believe activity in the local government market has returned to normal, pre-recession levels. Although we expect to see some pressure on margin expansion in 2015 as we absorb onboarding costs associated with staffing additions in recent quarters, make some strategic incremental product investments, and continue to grow our SaaS and e-filing client bases, our expectation is that 2015 will be another year of very solid revenue and earnings growth.

## CRITICAL ACCOUNTING POLICIES AND ESTIMATES

The discussion and analysis of our financial condition and results of operations are based upon our condensed consolidated financial statements. These condensed consolidated financial statements have been prepared following the requirements of accounting principles generally accepted in the United States (“GAAP”) for the interim period and require us to make estimates and judgments that affect the reported amounts of assets, liabilities, revenues and expenses, and related disclosure of contingent assets and liabilities. On an ongoing basis, we evaluate our estimates, including those related to revenue recognition and amortization and potential impairment of intangible assets and goodwill and share-based compensation expense. As these are condensed financial statements, one should also read expanded information about our critical accounting policies and estimates provided in Item 7, “Management’s Discussion and Analysis of Financial Condition and Results of Operations,” included in our Form 10-K for the year ended December 31, 2014. There have been no material changes to our critical accounting policies and estimates from the information provided in our Form 10-K for the year ended December 31, 2014.

## ANALYSIS OF RESULTS OF OPERATIONS

## Revenues

	Percent of Total Revenues First Quarter	
	2015	2014
<b>Revenues:</b>		
Software licenses and royalties	10.6 %	10.0 %
Subscriptions	18.7	18.2
Software services	22.8	21.6
Maintenance	42.5	44.6
Appraisal services	4.5	4.3
Hardware and other	0.9	1.3
Total revenues	100.0	100.0
<b>Operating Expenses:</b>		
Cost of software licenses, royalties and acquired software	0.7	0.9
Cost of software services, maintenance and subscriptions	48.4	48.8
Cost of appraisal services	3.1	3.0
Cost of hardware and other	0.4	0.7
Selling, general and administrative expenses	21.1	22.5
Research and development expense	5.2	5.5
Amortization of customer and trade name intangibles	1.0	1.0
Operating income	20.1	17.6
Other income (expense), net	0.1	(0.2 )
Income before income taxes	20.2	17.4
Income tax provision	7.4	6.8
Net income	12.8 %	10.6 %

## Software licenses and royalties

The following table sets forth a comparison of our software licenses and royalties revenue for the periods presented as of March 31:

(\$ in thousands)	First Quarter		Change	
	2015	2014	\$	%
ESS	\$12,327	\$10,795	\$1,532	14 %
ATSS	1,973	437	1,536	351
Total software licenses and royalties revenue	\$14,300	\$11,232	\$3,068	27 %

Software license and royalty revenue for the three months ended March 31, 2015 was 27% higher than the comparable prior year period. The majority of this growth was due to a more active marketplace as the result of improvement in local government economic conditions, as well as our increasingly strong competitive position, which we attribute in part to our investment in product development over the past few years.

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Although the mix of new contracts between subscription-based and perpetual license arrangement may vary from quarter to quarter, our long-term software license growth rate continues to be negatively impacted by a growing number of customers choosing our subscription-based options, rather than purchasing the software under a traditional perpetual software license arrangement. Subscription-based arrangements result in lower software license revenue in the initial year as compared to perpetual software license arrangements but generate higher overall revenue over the term of the contract. Our new customer mix in the three months ended March 31, 2015 was approximately 72% selecting perpetual software license arrangements and approximately 28% selecting subscription-based arrangements compared to a customer mix in the three months ended March 31, 2014 of approximately 73% selecting perpetual software license arrangements and approximately 27% selecting subscription-based arrangements. 32 new customers entered into subscription-based arrangements for both the three months ended March 31, 2015 and March 31, 2014.

### Subscriptions

The following table sets forth a comparison of our subscriptions revenue for the periods presented as of March 31:

(\$ in thousands)	First Quarter		Change	
	2015	2014	\$	%
ESS	\$24,309	\$19,722	\$4,587	23 %
ATSS	979	785	194	25
Total subscriptions revenue	\$25,288	\$20,507	\$4,781	23 %

Subscriptions revenue primarily consists of revenue derived from SaaS arrangements, which utilize the Tyler private cloud. As part of our subscription-based services, we also provide e-filing arrangements that simplify the filing and management of court related documents for courts and law offices. Revenue from e-filings are derived from transaction fees and fixed fee arrangements. The initial contract terms for SaaS arrangements are typically for periods of three to six years.

Subscriptions revenue grew 23% for the three months ending March 31, 2015 compared to the prior year period. E-filing services contributed approximately \$1.7 million of the subscriptions revenue increase. Most of the e-filing revenue increase related to four statewide contracts, three of which implemented mandatory electronic filing near the end of 2014. New SaaS customers as well as existing customers who converted to our SaaS model provided the remainder of the subscriptions revenue increase. In the three months ending March 31, 2015, we added 32 new SaaS customers and 19 existing on-premises customers converted to our SaaS model. Since March 31, 2014, we have added 138 new SaaS customers and 63 existing on-premises customers converted to our SaaS model.

### Software services

The following table sets forth a comparison of our software services revenue for the periods presented as of March 31:

(\$ in thousands)	First Quarter		Change	
	2015	2014	\$	%
ESS	\$29,168	\$22,188	\$6,980	31 %
ATSS	1,636	2,119	(483 )	(23)
Total software services revenue	\$30,804	\$24,307	\$6,497	27 %

Software services revenue primarily consists of professional services billed in connection with implementing our software, converting customer data, training customer personnel, custom development activities and consulting. New customers who purchase our proprietary software licenses generally also contract with us to provide for the related software services. Existing customers also periodically purchase additional training, consulting and minor programming services. Software services revenue grew 27% for the three months ended March 31, 2015, compared to the prior year period. This growth is mainly due to much higher revenue from proprietary software arrangements, as well as additions to our implementation and support staff, which increased our capacity to deliver backlog.

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## Maintenance

The following table sets forth a comparison of our maintenance revenue for the periods presented as of March 31:

(\$ in thousands)	First Quarter		Change	
	2015	2014	\$	%
ESS	\$53,014	\$46,093	\$6,921	15 %
ATSS	4,334	4,147	187	5
Total maintenance revenue	\$57,348	\$50,240	\$7,108	14 %

We provide maintenance and support services for our software products and third party software. Most of our clients who purchase our software license also contract with us for maintenance and support. Our software license revenue increased 20% in 2014 compared to 2013 and increased 27% for the three months ended March 31, 2015 compared to the prior year period. Maintenance revenue increased 14% for the three months ended March 31, 2015, compared to the prior year period, mainly due to growth in our installed customer base from new software license sales as well as maintenance rate increases.

## Appraisal services

The following table sets forth a comparison of our appraisal services revenue for the periods presented as of March 31:

(\$ in thousands)	First Quarter		Change	
	2015	2014	\$	%
ESS	\$—	\$—	\$—	— %
ATSS	6,089	4,851	1,238	26
Total appraisal services revenue	\$6,089	\$4,851	\$1,238	26 %

The appraisal services business is somewhat cyclical and driven in part by statutory revaluation cycles in various states. Appraisal services revenue benefitted by the addition of several new revaluation contracts in New York and the current appraisal cycle in Indiana, both of which began in mid-2014.

## Cost of Revenues and Gross Margins

The following table sets forth a comparison of the key components of our cost of revenues for the periods presented as of March 31:

(\$ in thousands)	First Quarter		Change	
	2015	2014	\$	%

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Software licenses and royalties	\$553	\$531	\$22	4	%
Acquired software	456	481	(25)	(5)	)
Software services, maintenance and subscriptions	65,377	54,999	10,378	19	
Appraisal services	4,135	3,311	824	25	
Hardware and other	566	774	(208)	(27)	)
Total cost of revenues	\$71,087	\$60,096	\$10,991	18	%

The following table sets forth a comparison of gross margin percentage by revenue type for the periods presented as of March 31:

	First Quarter		
	2015	2014	Change
Software licenses, royalties and acquired software	92.9 %	91.0 %	1.9 %
Software services, maintenance and subscriptions	42.4	42.1	0.3
Appraisal services	32.1	31.7	0.4
Hardware and other	50.2	48.0	2.2
Overall gross margin	47.3 %	46.6 %	0.7 %

Software licenses, royalties and acquired software. Costs of software licenses, royalties and acquired software are primarily comprised of third party software costs and amortization expense for acquired software. We do not have any direct costs associated with royalties. In the three months ended March 31, 2015, our software licenses, royalties and acquired software gross margin percentage increased 1.9% compared to the prior year period due to much higher revenue from proprietary software arrangements.

Software services, maintenance and subscription services. Cost of software services, maintenance and subscriptions primarily consists of personnel costs related to installation of our software, conversion of customer data, training customer personnel and support activities and various other services such as implementation and on-going operation of SaaS and e-filing arrangements. For the three months ended March 31, 2015, the software services, maintenance and subscriptions gross margin percentage increased compared to the prior year period in part because costs related to maintenance and various other services such as SaaS and e-filing typically grow at a slower rate than related revenue due to leverage in the utilization of our support and maintenance staff and economies of scale. Price increases also resulted in slightly higher rates on certain services. The gross margin increase was offset somewhat by onboarding costs associated with accelerated hiring to ensure that we are well-positioned to deliver our current backlog and anticipated new business. Our implementation and support staff has grown by 262 employees since March 31, 2014.

Our blended gross margin increased 0.7% for the three months ended March 31, 2015, compared to the prior year period. This gross margin increase was mainly due to a product mix that included more software license revenue and subscription services revenue offset somewhat by expenses associated with increased hiring of implementation and development staff in order to expand our capacity to implement our contract backlog.

#### Selling, General and Administrative Expenses

Selling, general and administrative (“SG&A”) expenses consist primarily of salaries, employee benefits, travel, share-based compensation expense, commissions and related overhead costs for administrative and sales and marketing employees, as well as professional fees, trade show activities, advertising costs and other marketing related costs. The following table sets forth a comparison of our SG&A expenses for the periods presented as of March 31:

(\$ in thousands)	First Quarter		Change	
	2015	2014	\$	%
Selling, general and administrative expenses	\$28,545	\$25,367	\$3,178	13 %

SG&A as a percentage of revenues was 21.1% for the three months ended March 31, 2015, compared to 22.5% for the three months ended March 31, 2014. The SG&A expense increase was comprised of more commission expense as a result of higher sales, and compensation cost related to increased staff levels and improved results. We have added 19 employees to our sales and finance staff since March 31, 2014. In addition our stock compensation expense rose approximately \$600,000 mainly due to a higher stock price over the last few years.

#### Research and Development Expense

The following table sets forth a comparison of our research and development expense for the periods presented as of March 31:

(\$ in thousands)	First Quarter		Change	
	2015	2014	\$	%
Research and development expense	\$7,004	\$6,172	\$832	13 %



Research and development expense consist mainly of costs associated with development of new products and technologies from which we do not currently generate revenue, as well as costs related to the on-going development efforts for Microsoft Dynamics AX. We expect that research and development expense in 2015 will increase at a lower rate than our revenue growth. On February 4, 2015, we announced that our contractual research and development commitment to develop public sector functionality for Microsoft Dynamics AX expires with the release of Dynamics AX 7. We are currently discussing with Microsoft Corporation the possibility for additional research and development commitments beyond Dynamics AX 7. If we cannot agree to terms of any future commitments we will continue to provide sustained engineering and technical support for the public sector functionality within Dynamics AX. We further expect that license and maintenance royalties for all applicable domestic and international sales of Dynamics AX to public sector entities will continue under the terms of the contract.

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## Amortization of Customer and Trade Name Intangibles

Acquisition intangibles are composed of the excess of the purchase price over the fair value of net tangible assets acquired that is allocated to acquired software and customer and trade name intangibles. The remaining excess purchase price is allocated to goodwill that is not subject to amortization. Amortization expense related to acquired software is included with cost of revenues while amortization expense of customer and trade name intangibles is recorded as operating expense. The following table sets forth a comparison of amortization of customer and trade name intangibles for the periods presented as of March 31:

(\$ in thousands)	First Quarter		Change	
	2015	2014	\$	%
Amortization of customer and trade name intangibles	\$1,152	\$1,129	\$23	2 %

## Other Income (Expense), Net

The following table sets forth a comparison of our other income (expense), net for the periods presented as of March 31:

(\$ in thousands)	First Quarter		Change	
	2015	2014	\$	%
Other income (expense), net	\$181	\$(259)	\$440	N/A

Other income (expense) is comprised of interest income from invested cash, as well as non-usage and other fees associated with our revolving credit agreement, which matured in August 2014 and was not replaced.

## Income Tax Provision

The following table sets forth a comparison of our income tax provision for the periods presented as of March 31:

(\$ in thousands)	First Quarter		Change	
	2015	2014	\$	%
Income tax provision	\$10,086	\$7,720	\$2,366	31 %
Effective income tax rate	36.9 %	39.4 %		

The effective income tax rates for the three months ended March 31, 2015 and 2014 were different from the statutory United States federal income tax rate of 35% primarily due to state income taxes, non-deductible share-based compensation expense, the qualified manufacturing activities deduction, and non-deductible meals and entertainment costs. Our effective tax rate in the three months ended March 31, 2015, declined compared to the prior year period because we are currently estimating a higher qualified manufacturing activities deduction based on increased software

licenses and subscriptions revenues. In the past few years our qualified manufacturing activities deduction was limited by excess tax benefits related to stock option exercises. Excess tax benefits reduce tax payments but can result in limitations on other deductions, including the qualified manufacturing activities deduction. It is possible our effective income tax rate could rise during the year if stock option exercises generate significant excess tax benefits. Excess tax benefits for the three months ended March 31, 2015, were \$3.6 million and did not materially impact the tax rate.

#### FINANCIAL CONDITION AND LIQUIDITY

As of March 31, 2015, we had cash and cash equivalents of \$194.7 million, compared to cash and cash equivalents of \$206.2 million at December 31, 2014. As of March 31, 2015, we had no debt and an outstanding letter of credit totaling \$2.0 million in connection with one contract. We do not believe this letter of credit will be required to be drawn upon. This letter of credit expires in mid-2015. We currently believe that cash on hand, cash from operating activities and access to the credit markets provides us with sufficient flexibility to meet our long-term financial needs.

The following table sets forth a summary of cash flows for the three months ended March 31:

(\$ in thousands)	2015	2014
Cash flows (used) provided by:		
Operating activities	\$(2,095 )	\$16,560
Investing activities	(17,234)	(3,322 )
Financing activities	7,883	5,031
Net (decrease) increase in cash and cash equivalents	\$(11,446)	\$18,269

Net cash provided by operating activities continues to be our primary source of funds to finance operating needs and capital expenditures. Other capital resources include cash on hand, public and private issuances of debt or equity securities. It is possible that our ability to access the capital and credit markets in the future may be limited by economic conditions or other factors. We currently believe that cash provided by operating activities, cash on hand and access to the credit markets are sufficient to fund our working capital requirements, capital expenditures, income tax obligations, and share repurchases for at least the next twelve months.

For the three months ended March 31, 2015, operating activities used cash of \$2.1 million. Operating activities that provided cash were primarily comprised of net income of \$17.3 million, non-cash depreciation and amortization charges of \$3.7 million and non-cash share-based compensation expense of \$4.3 million. However, changes in operating assets and liabilities negatively impacted cash from operations due to several factors. Accounts receivable collections were lower than the comparable prior year period because several large receivables related to milestone billings were collected in the three months ended March 31, 2014. In addition, bonus payments were higher than the prior year period due to 2014 operating results and higher headcount. Tax payments in the three months ended March 31, 2015 were also \$1.5 million higher than the prior year period due to timing of utilization of excess tax credits related to stock option exercises.

In general, changes in deferred revenue are cyclical and primarily driven by the timing of our maintenance renewal billings. Our renewal dates occur throughout the year but our heaviest renewal billing cycles occur in the second and fourth quarters. However, we recorded a significant amount of new software license arrangements in 2014, which is a factor in maintenance growth. The related maintenance billings for these new arrangements were processed at various times throughout 2014, rather than on our normal maintenance billing cycles which slightly altered our typical deferred revenue cycle.

Our days sales outstanding (“DSO”) was 71 days at March 31, 2015, compared to 80 days at December 31, 2014 and 66 days at March 31, 2014. Our maintenance billing cycle typically peaks at its highest level in June and second highest level in December of each year and is followed by collections in the subsequent quarter. As a result our DSO is usually lower in the first quarter than the fourth quarter. DSO is calculated based on quarter-end accounts receivable divided by the quotient of annualized quarterly revenues divided by 360 days.

Investing activities used cash of \$17.2 million in the three months ending March 31, 2015. On January 30, 2015, we made a \$15.0 million investment in convertible preferred stock representing a 20% interest in Record Holdings Pty Limited, a privately held Australian company specializing in digitizing the spoken word in court and legal settings. The remaining use of cash related to computer equipment, furniture and fixtures in support of internal growth, particularly with respect to growth in our cloud-based offerings. Investing activities in the three months ended March 31, 2014 used cash of \$3.3 million, which was comprised primarily of capital expenditures related to computer equipment, furniture and fixtures in support of internal growth. These expenditures were funded from cash generated from operations and cash on hand.

Financing activities provided cash of \$7.9 million in the three months ended March 31, 2015 compared to \$5.0 million for the same period for 2014. Financing activities in the three months ended March 31, 2015 were comprised of \$4.3 million from stock option exercises and employee stock purchase plan activity and \$3.6 million excess tax benefit from exercises of share-based arrangements. Financing activities in the three months ended March 31, 2014 were comprised of \$2.9 million from stock option exercises and employee stock purchase plan activity and \$2.2 million excess tax benefit from exercises of share-based arrangements.

At March 31, 2015, we had authorization to repurchase up to 1.4 million additional shares of Tyler common stock. There was no repurchase activity during the three months ended March 31, 2015. The repurchase program, which was approved by our board of directors, was announced in October 2002, and was amended at various times from 2003 through 2011. There is no expiration date specified for the authorization and we intend to repurchase stock under the plan from time to time.

We made federal and state income tax payments of \$1.5 million in the three months ended March 31, 2015. We did not make any federal or state income tax payments in the three months ended March 31, 2014.

Excluding acquisitions, we anticipate that 2015 capital spending will be between \$13.5 million and \$14.5 million. We expect the majority of our capital expenditures will consist of computer equipment and software for infrastructure replacements and expansion. We currently do not expect to capitalize significant amounts related to software development in 2015, but the actual amount and timing of those costs, and whether they are capitalized or expensed may result in additional capitalized software development. Capital spending is expected to be funded from existing cash balances and cash flows provided by operations.

From time to time we engage in discussions with potential acquisition candidates. In order to consummate any such opportunities, which could require significant commitments of capital, we may incur debt or issue potentially dilutive securities in the future. No assurance can be given as to our future acquisitions and how such acquisitions may be financed.

### ITEM 3. Quantitative and Qualitative Disclosures About Market Risk

Market risk represents the risk of loss that may affect us due to adverse changes in financial market prices and interest rates. We have no outstanding debt at March 31, 2015 and we therefore are not subject to any interest risk.

### ITEM 4. Controls and Procedures

**Evaluation of Disclosure Controls and Procedures.** We maintain disclosure controls and procedures (as defined in Rule 13a-15(e) of the Securities Exchange Act) designed to provide reasonable assurance that the information required to be disclosed by us in the reports we file or submit under the Exchange Act is recorded, processed, summarized and reported within the time period specified in the SEC's rules and forms. These include controls and procedures designed to ensure that this information is accumulated and communicated to our management, including our Chief Executive Officer and Chief Financial Officer, as appropriate to allow timely decisions regarding required disclosures. Management, with the participation of the Chief Executive Officer and Chief Financial Officer, evaluated the effectiveness of our disclosure controls and procedures as of the end of the period covered by this report. Based on this evaluation, the Chief Executive Officer and Chief Financial Officer have concluded that our disclosure controls and procedures were effective as of March 31, 2015.

**Changes in Internal Control over Financial Reporting.** There were no changes in our internal control over financial reporting (as defined in Rule 13a-15(f) of the Exchange Act) during the three months ended March 31, 2015, that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

## Part II. OTHER INFORMATION

### ITEM 1. Legal Proceedings

Other than routine litigation incidental to our business and except as described in this Quarterly Report, there are no material legal proceedings pending to which we are party or to which any of our properties are subject.

### ITEM 1A. Risk Factors

In addition to the other information set forth in this report, one should carefully consider the discussion of various risks and uncertainties contained in Part I, "Item 1A. Risk Factors" in our 2014 Annual Report on Form 10-K. We believe those risk factors are the most relevant to our business and could cause our results to differ materially from the forward-looking statements made by us. Please note, however, that those are not the only risk factors facing us. Additional risks that we do not consider material, or of which we are not currently aware, may also have an adverse impact on us. Our business, financial condition and results of operations could be seriously harmed if any of these risks or uncertainties actually occurs or materializes. In that event, the market price for our common stock could decline, and our shareholders may lose all or part of their investment. During the three months ended March 31, 2015, there were no material changes in the information regarding risk factors contained in our Annual Report on Form 10-K for the year ended December 31, 2014.

### ITEM 2. Unregistered Sales of Equity Securities and Use of Proceeds

None

ITEM 3. Defaults Upon Senior Securities

None

ITEM 4. Submission of Matters to a Vote of Security Holders

None

ITEM 5. Other Information

None

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ITEM 6. Exhibits

- Exhibit 31.1 Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
- Exhibit 31.2 Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
- Exhibit 32.1 Certifications Pursuant to 18 U.S.C. Section 1350, as adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002
- Exhibit 101 Instance Document
- Exhibit 101 Schema Document
- Exhibit 101 Calculation Linkbase Document
- Exhibit 101 Labels Linkbase Document
- Exhibit 101 Definition Linkbase Document
- Exhibit 101 Presentation Linkbase Document



SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

TYLER TECHNOLOGIES, INC.

By: /s/ Brian K. Miller  
Brian K. Miller  
Executive Vice President and Chief Financial Officer  
(principal financial officer and an authorized signatory)

Date: April 22, 2015