

Access Plans Inc
Form 10-Q
August 15, 2011

Table of Contents

**UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549
FORM 10-Q**

**QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(D) OF THE SECURITIES
EXCHANGE ACT OF 1934
FOR THE QUARTERLY PERIOD ENDED JUNE 30, 2011
OR**

**TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(D) OF THE SECURITIES
EXCHANGE ACT OF 1934**

For the transition period from _____ to _____

Commission File Number 000-30099

Access Plans, Inc.

(Exact name of registrant as specified in its charter)

OKLAHOMA

(State or other jurisdiction of
incorporation or organization)

27-1846323

(I.R.S. Employer
Identification No.)

900 36th Avenue, Suite 105, Norman, OK 73072

(Address of principal executive offices and zip code)

Registrant's telephone number, including area code: (405) 579-8525

Indicate by check mark whether the issuer (1) has filed all reports required to be filed by Section 13 or 15 (d) of the Securities Exchange Act during the preceding 12 months (or for such shorter periods that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark whether registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a small reporting company.

Large accelerated filer Accelerated filer Non-accelerated filer Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

As of August 11, 2011, 19,927,204 shares of the registrant's common stock, \$.001 par value were outstanding.

INDEX

	PAGE
<u>PART I. FINANCIAL INFORMATION</u>	
<u>Item 1. Financial Statements</u>	
<u>Condensed Consolidated Balance Sheets as of June 30, 2011 and September 30, 2010</u>	3
<u>Condensed Consolidated Statements of Operations for the Three and Nine Months Ended June 30, 2011 and 2010</u>	4
<u>Condensed Consolidated Statements of Cash Flows for the Nine Months Ended June 30, 2011 and 2010</u>	5
<u>Notes to Condensed Consolidated Financial Statements</u>	6
<u>Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations</u>	14
<u>Item 3. Quantitative and Qualitative Disclosures About Market Risk</u>	31
<u>Item 4. Controls and Procedures</u>	32
<u>PART II. OTHER INFORMATION</u>	
<u>Item 1. Legal Proceedings</u>	32
<u>Item 1A. Risk Factors</u>	32
<u>Item 2. Unregistered Sales of Equity Securities and Use of Proceeds</u>	33
<u>Item 3. Defaults Upon Senior Securities</u>	33
<u>Item 5. Other Information</u>	33
<u>Item 6. Exhibits</u>	33
<u>Signatures</u>	34
<u>Exhibit 31.1</u>	
<u>Exhibit 31.2</u>	
<u>Exhibit 32.1</u>	
<u>Exhibit 32.2</u>	
<u>EX-101 INSTANCE DOCUMENT</u>	
<u>EX-101 SCHEMA DOCUMENT</u>	
<u>EX-101 CALCULATION LINKBASE DOCUMENT</u>	
<u>EX-101 LABELS LINKBASE DOCUMENT</u>	
<u>EX-101 PRESENTATION LINKBASE DOCUMENT</u>	

Table of Contents**PART I. FINANCIAL INFORMATION****Item 1. Financial Statements**

Access Plans, Inc.
Condensed Consolidated Balance Sheets

	June 30, 2011 (Unaudited)	September 30, 2010 (Audited)
Assets		
Cash and cash equivalents	\$ 11,931,056	\$ 5,380,571
Restricted cash	213,081	786,871
Accounts receivable, net	3,881,976	4,429,885
Advanced agency commissions, net	2,027,095	4,619,814
Deferred income taxes	691,996	1,010,000
Prepaid expenses	24,568	69,987
 Total current assets	 18,769,772	 16,297,128
 Furniture, fixtures and equipment, net	 188,432	 327,560
Goodwill	4,376,339	4,376,339
Intangibles, net	2,287,066	3,010,823
Deferred income taxes	646,970	736,000
Other assets	66,486	103,722
 Total assets	 \$ 26,335,065	 \$ 24,851,572
 Liabilities and stockholders equity		
Current liabilities:		
Accounts payable	\$ 1,358,321	\$ 907,586
Accrued commissions	481,241	582,729
Unearned commissions	2,174,312	4,571,883
Waiver reimbursement liability	644,300	846,600
Deferred revenue	243,710	857,942
Notes payable		352,298
Liability for unrecognized tax benefit	166,000	166,000
Other accrued liabilities	2,018,393	2,352,486
 Total current liabilities	 7,086,277	 10,637,524
 Total liabilities	 7,086,277	 10,637,524
 Stockholders equity:		
Common stock, \$.001 par value; 100,000,000 shares authorized; 19,927,204 and 19,877,204 shares issued and outstanding, respectively	19,927	19,877
Additional paid-in-capital	11,385,598	11,259,020

Edgar Filing: Access Plans Inc - Form 10-Q

Accumulated earnings	7,843,263	2,935,151
Total stockholders' equity	19,248,788	14,214,048
Total liabilities and stockholders' equity	\$ 26,335,065	\$ 24,851,572

See the accompanying notes to the condensed consolidated financial statements.

Table of Contents

Access Plans, Inc.
Condensed Consolidated Statements of Operations
(Unaudited)

	Three Months Ended		Nine Months Ended	
	June 30,		June 30,	
	2011	2010	2011	2010
Net revenues	\$ 13,077,323	\$ 14,370,700	\$ 41,134,518	\$ 41,133,914
Direct costs	7,288,752	10,129,292	24,224,936	28,389,961
 Gross profit	 5,788,571	 4,241,408	 16,909,582	 12,743,953
Marketing and sales expenses	429,510	589,933	1,352,776	1,794,051
General and administrative expenses	2,109,219	2,016,780	6,147,452	5,844,889
Depreciation and amortization	291,706	292,251	867,218	865,855
 Operating income	 2,958,136	 1,342,444	 8,542,136	 4,239,158
Other income (expense):				
Other income (expense)		(27,000)		40,444
Interest income	11,606	7,969	29,782	26,570
Interest (expense)	(886)		(17,683)	(47,140)
 Total other income (expense):	 10,720	 (19,031)	 12,099	 19,874
 Income before income taxes	 2,968,856	 1,323,413	 8,554,235	 4,259,032
Provision for income taxes				
Current	1,279,196	104,498	3,238,822	1,046,028
Deferred tax (benefit)	164,153	270,565	407,301	632,850
 Total provision for income taxes	 1,443,349	 375,063	 3,646,123	 1,678,878
 Net income	 \$ 1,525,507	 \$ 948,350	 \$ 4,908,112	 \$ 2,580,154
 Per share data:				
Basic	\$ 0.08	\$ 0.05	\$ 0.25	\$ 0.13
 Diluted	 \$ 0.07	 \$ 0.05	 \$ 0.24	 \$ 0.13
 Average Shares Outstanding:				
Basic	19,927,204	19,777,204	19,899,365	19,954,014

Diluted	20,998,280	20,009,146	20,618,795	20,134,261
---------	------------	------------	------------	------------

See the accompanying notes to the condensed consolidated financial statements.

Table of Contents

Access Plans, Inc.
Condensed Consolidated Statements of Cash Flows
(Unaudited)

	Nine Months Ended	
	June 30,	
	2011	2010
Cash flows from operating activities		
Net income	\$ 4,908,112	\$ 2,580,154
Adjustments to reconcile net income to net cash provided by operating activities:		
Deferred tax expense	407,301	632,850
Depreciation and amortization	867,218	865,855
Amortization of loan discount to interest expense		38,643
Stock-based compensation	126,628	8,622
Gain on reduction in related party debt		(94,444)
Provision for losses on receivables	37,156	(11,852)
Gain on disposal of assets	3,792	
Change in operating assets and liabilities:		
Receivables	510,753	(1,320,992)
Advanced agency commissions	2,592,719	773,398
Prepaid expenses and other assets	82,387	115,709
Accounts payable	450,735	414,306
Accrued commissions	(101,489)	(68,372)
Unearned commissions	(2,397,571)	(829,019)
Deferred revenue	(614,232)	(21,626)
Claims and other accrued liabilities	(536,392)	(1,120,910)
Net cash provided by operating activities	6,337,117	1,962,322
Cash flows from investing activities		
Decrease in restricted cash	573,790	275,219
Purchase of equipment	(8,125)	(112,910)
Net cash provided by investing activities	565,665	162,309
Cash flows from financing activities		
Proceeds from short term debt		195,800
Payments of related party term debt		(1,030,348)
Payments on other debt	(352,297)	(513,287)
Purchase of treasury stock		(500,000)
Net cash (used in) financing activities	(352,297)	(1,847,835)
Net increase in cash and cash equivalents	6,550,485	276,796
Cash and cash equivalents at beginning of period	5,380,571	4,108,183
Cash and cash equivalents at end of period	\$ 11,931,056	\$ 4,384,979

See the accompanying notes to the condensed consolidated financial statements.

Table of Contents

ACCESS PLANS, INC.
NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS
JUNE 30, 2011
(UNAUDITED)

NOTE 1 NATURE OF BUSINESS

Access Plans, Inc. (the Company) develops and distributes consumer membership plans and consumer driven healthcare programs.

The Company's operations are currently organized under four segments:

Wholesale Plans Division plan offerings are customized membership marketing plans primarily offered at rent-to-own retail stores.

Retail Plans Division plan offerings are primarily healthcare savings plans. These plans are not insurance, but allow members access to a variety of healthcare networks to obtain discounts from usual and customary fees.

Insurance Marketing Division markets individual major medical health insurance and other insurance products through a national network of independent agents.

Corporate includes compensation and other expenses for individuals performing services for administration of overall operations of the Company.

NOTE 2 BASIS OF PRESENTATION

The accompanying unaudited condensed consolidated financial statements have been prepared pursuant to the rules and regulations of the Securities and Exchange Commission. Certain information and note disclosures normally included in annual financial statements prepared in accordance with generally accepted accounting principles have been condensed or omitted pursuant to those rules and regulations, although the Company believes that the disclosures made are adequate to make the information not misleading. It is suggested that these condensed consolidated financial statements be read in conjunction with the financial statements and the notes thereto included in the Company's Annual Report on Form 10-K for the year ended September 30, 2010.

All adjustments that, in the opinion of management, are necessary for a fair presentation for the periods presented have been reflected as required by Regulation S-X, Rule 10-01. All such adjustments made during the nine months ended June 30, 2011 and 2010 are of a normal, recurring nature.

RECENTLY ISSUED AND ADOPTED ACCOUNTING PRONOUNCEMENTS

Recent Accounting Pronouncements

In December 2010, the FASB issued Accounting Standards Update No. 2010-28 (ASU 2010-28), *Intangibles - Goodwill and Other (Topic 350), When to Perform Step 2 of the Goodwill Impairment Test for Reporting Units with Zero or Negative Carrying Amounts*. The amendments in this Update modify Step 1 of the goodwill impairment test for reporting units with zero or negative carrying amounts. For those reporting units, an entity is required to perform Step 2 of the goodwill impairment test if it is more likely than not that a goodwill impairment exists. In determining whether it is more likely than not that a goodwill impairment exists, an entity should consider whether there are any adverse qualitative factors indicating that an impairment may exist. The qualitative factors are consistent with the existing guidance, which requires that goodwill of a reporting unit be tested for impairment between annual tests if an event occurs or circumstances change that would more likely than not reduce the fair value of a reporting unit below its carrying amount. The amendments in this Update are effective for fiscal years, and interim periods within those years, beginning after December 15, 2010. ASU 2010-28 was effective for the Company beginning January 1, 2011 and did not have a material impact on the Company's financial position, results of operations, cash flows and disclosures.

Table of Contents

Recently Issued Accounting Pronouncements Not Yet Adopted

In December 2010, the FASB issued Accounting Standards Update No. 2010-29 (ASU 2010-29), *Business Combinations (Topic 805) Disclosure of Supplementary Pro Forma Information for Business Combinations*. ASU 2010-29 requires a public entity to disclose pro forma information for business combinations that occurred in the current reporting period. The disclosures include pro forma revenue and earnings of the combined business combinations that occurred during the year had been as of the beginning of the annual reporting period. If comparative financial statements are presented, the pro forma revenue and earnings of the combined entity for the comparable prior reporting period should be reported as though the acquisition date for all business combinations that occurred during the current year had been as of the beginning of the comparable prior annual reporting period. The amendments in this update are effective prospectively for business combinations for which the acquisition date is on or after the beginning of the first annual reporting period beginning on or after December 15, 2010 effective for the Company beginning September 30, 2011. The adoption of this accounting standard is not expected to have a material impact on the Company's financial position, results of operations, cash flows and disclosures.

NOTE 3 SIGNIFICANT ACCOUNTING POLICIES

Accounts Receivable and Credit Policies

Accounts receivable are presented net of the allowance for doubtful accounts established to provide for losses on uncollectible accounts based on management's estimates and historical collection experience. The allowance for doubtful accounts was \$112,411 and \$98,929, respectively, at June 30, 2011 and September 30, 2010. The Company recorded bad debt expense of \$37,156 and \$0, respectively for the nine months ended June 30, 2011 and 2010.

Advanced Agent Commissions

For the Company's Insurance Marketing Division, the allowance for doubtful recoveries for advanced agent commissions is determined based primarily upon estimates of the recovery of future commissions expected to be earned by the insurance agents to whom advances are outstanding and, where applicable, the agents responsible for the management of those agents.

The allowance for doubtful recoveries reflects significant judgment regarding the estimates used in the determination of the allowance. Accordingly, subsequent actual results may differ from the assumptions and estimates utilized for the analysis at June 30, 2011.

Revenue Recognition

Revenue for each of our segments is presented on a gross basis. The Company contracts with its clients to offer the Company's products to client's consumers at a contractually agreed upon per member, per month rate, which is the amount of revenue recognized on a monthly basis. The Company's clients determine their own markup above their contracted rate with us and that amount has no impact on our revenue.

The Company recognizes revenue when four basic criteria are met:

- Persuasive evidence of an arrangement exists;
- Delivery has occurred or services have been rendered;
- The seller's price to the buyer is fixed or determinable; and,
- Collectability is reasonably assured.

Table of Contents

The Company's revenue recognition varies based on source.

Wholesale Plans The Wholesale Plans membership offerings are made primarily through Rental Purchase businesses to their customers as an incremental add-on sale to their rental of durable household merchandise. These businesses contract with us to provide a package of benefits to their enrolled customers that we support with member fulfillment and customer service. They pay us a per enrolled member fee per month.

The Wholesale Plans segment offers benefits that includes reimbursing the client for certain expenses incurred in the operation of a particular membership program. Under these arrangements, the Company is responsible for reimbursing the client when (under the terms of the agreement with its customer) the client waives rental payments required of the customer under specifically defined and limited circumstances, including when the customer becomes unemployed for a stated period of time or when the Company's client provides product service to its customer. These client reimbursements are expensed as incurred. See Note 9.

The product service costs relate to an element of some of the Company's plan offerings in the Wholesale Plans division. This product service expense represents costs the Company incurs on the repair of household merchandise. Plan members that complete their rental purchase term and choose to continue on a month-to-month membership are entitled to repair or replacement of such merchandise by the dealer in cases of mechanical failure. The Company reimburses the dealer for these costs. This element of a member's plan terminates 12 months following the member's date of product ownership (12 months following the end of the member's rental term) or at any time that the member does not maintain its month-to-month membership.

Retail Plans The Retail Plans membership offerings are in conjunction with non-Rental Purchases businesses, direct to consumers via the internet or a multi-level marketing channel. The Company's clients in this segment include insurance companies, household product retailers, pharmacies, employer groups, financial organizations and associations. Over half of the revenue of this segment is derived from membership plans whereby consumers make periodic membership payments directly to the Company generally on a monthly basis via credit card, debit card or ACH. The Company recognizes this revenue on a monthly basis. The remainder of revenue within this segment is derived from membership plan sales whereby the fees are collected by the Company's clients or where the Company has contractual arrangements to provide administrative services for a membership offering.

Benefits and costs associated with our Wholesale and Retail Plans membership offerings are as follows:

Discount Medical In order to deliver our discount medical membership offerings, the Company contracts with third parties that have established national networks of service providers which have agreed to provide discounts to the Company's members. The Company pays the company that organized the network a per member, per month fee for the Company's members to access the network of providers and the Company expense these fees on a monthly basis as incurred. The network service provider is responsible for funding the discounts to the Company's members.

Insurance For its insurance offerings, the Company contracts with a third party insurance company to provide the coverage the Company's members have selected. Multiple insurance products are available and each product has a contractually agreed upon premium associated with it. The Company pays and expenses the premium for each member's plan on a monthly basis. The third party insurance company is responsible for providing the coverage.

Automotive Discounts The automotive service offerings are furnished by a third party provider whose services are outsourced to independent contractors of the provider. We pay the third party provider a per member, per month fee for its services. The third party provider is responsible for funding the services to its independent contractors.

Food and Entertainment and Other Miscellaneous Benefits These services are also furnished by a third party provider who has established a network of 250,000 retail locations that has agreed to provide discounts to the Company's members. The Company pays the third party provider a per member, per month fee for the Company's members to access provider's network of retail locations. Each retail location is responsible for funding the discounts to the Company's members.

Table of Contents

Insurance Marketing revenue reflects commissions and fees reported to the Company by insurance companies for policies sold by the division's agents. Commissions and fees collected are recognized as earned on a monthly basis until the time that the underlying contract is reported to the division as terminated. The Company's commission rates vary by insurance carrier, the type of policy purchased by the policyholder and the amount of time the policy has been active, with commission rates typically being higher during the first 12 months of the policy period. Revenue also includes administrative fees the Company charges and the interest income earned on commissions advanced to the division's agents.

Unearned commissions comprise commission advances received from insurance carriers that are not yet earned or collected. These advances are subject to repayment to the carrier in the event that the policy lapses before the advanced commissions are earned and collected. Additionally, enrollment fees received are recorded as deferred revenue and amortized over the expected weighted-average life of the policies sold, which currently approximates 18 months. Policy acquisition costs, principally lead and marketing credits, are capitalized and amortized over the same weighted-average life, to the extent the deferred costs do not exceed the related gross deferred revenue. Any excess costs are expensed as incurred.

Commission Expense

Commission expense is based on the applicable rates applied to membership revenues billed or insurance commissions collected, and are recognized as incurred on a monthly basis until the underlying program member or insurance policy is terminated.

The Insurance Marketing Division advances agent commissions, up to nine months, for certain insurance programs. The advance commissions to the Company's agents are funded partly by the insurance carriers represented and partly by the Company. These commissions advanced to agents are reflected on the balance sheet as advanced agent commissions. Collection of the commissions advanced (plus accrued interest) is accomplished by withholding amounts earned by the agent on the policy upon which the advance was made. In the event of early termination of the underlying policy, this Division seeks to recover the unpaid advance balance by withholding advanced and earned commissions on other policies sold by the agent. This Division also has the contractual right to pursue other sources of recovery, including recovery from the agents managing the agent to whom advances were made.

This allowance requires judgment and is based primarily upon estimates of the recovery of future commissions expected to be earned by the agents with outstanding balances and, where applicable, the agents responsible for their management. Advances are written off when determined to be non-collectible.

The Retail Plans Division advances agents' commissions for certain retail plan programs. The advance commissions to the Company's agents are funded by the Company and are reflected on the balance sheet as advanced agent commissions. Collection of the commissions advanced is accomplished by withholding amounts earned by the agent on the memberships upon which the advance was made. In addition, certain membership persistency levels must be maintained.

Restricted Cash

Restricted cash represents investments with original maturities of one year or less pledged to obtain bonds for regulatory licenses and processing and collection arrangements for credit card and automated clearing house payments.

Goodwill and Intangible Assets

Goodwill associated with business acquisitions and combinations represents the excess of the cost of a business acquired over the net of the amounts assigned to assets acquired, including identifiable intangible assets and liabilities assumed. U.S. generally accepted accounting principles specify criteria used in determining whether intangible assets acquired in a business acquisition or combination must be recognized and reported separately from goodwill.

Amounts assigned to goodwill and other intangible assets are based on independent appraisals or internal estimates.

Earnings per Share

Basic net earnings (loss) per common share is computed by dividing net earnings (loss) applicable to common shareholders by the weighted-average number of common shares outstanding during the period. Diluted net earnings (loss) per common share is determined using the weighted-average number of common share shares outstanding during the period, adjusted for the dilutive effect of common stock equivalents, consisting of shares that may be issued

upon exercise of common stock options. In periods where losses are reported, the weighted-average number of common shares outstanding excludes common stock equivalents, because their inclusion would be anti-dilutive.

Table of Contents**Fair Value of Financial Instruments**

The carrying amounts reflected in the balance sheets for cash, cash equivalents, restricted cash, accounts receivable, advanced agency commissions, accounts payable and accrued expenses approximate the respective fair values due to the short-term maturities of those recorded items. The fair value of the notes payable approximates the recorded values because the stated rates are similar to rates currently available to the Company for debt with similar terms and maturities.

NOTE 4 ADVANCED AGENT COMMISSIONS

Advanced agent commissions at June 30, 2011 and September 30, 2010 consist of:

	June 30, 2011	September 30, 2010
Advances funded by:		
Insurance carriers	\$ 2,174,147	\$ 4,571,883
Specialty lending corporation		352,298
Self-funded	1,325,887	1,168,572
Sub-total	3,500,034	6,092,753
Allowance for doubtful recoveries	(1,472,939)	(1,472,939)
Advanced agent commissions, net	\$ 2,027,095	\$ 4,619,814

The allowance for doubtful recoveries for advanced agent commissions was determined based primarily upon estimates of the recovery of future commissions expected to be earned by the agents to whom advances are outstanding and, where applicable, the agents responsible for the management. The Company did not recognize any bad debt expense on advanced agent commissions during the nine month periods ended June 30, 2011 and 2010.

NOTE 5 GOODWILL AND INTANGIBLE ASSETS

The Company accounts for goodwill in accordance with FASB Topic 350, Intangible-Goodwill and Other. The Company evaluates goodwill, at a minimum, on an annual basis and whenever events and changes in circumstances suggest that the carrying amount may not be recoverable. Impairment of goodwill is tested at the reporting unit level by comparing the reporting unit's carrying amount, including goodwill, to the fair value of the reporting unit. The fair values of the reporting units are estimated using discounted projected cash flows. If the carrying amount of the reporting unit exceeds its fair value, goodwill is considered impaired, and a second step is performed to measure the amount of impairment loss, if any. The Company evaluates the impairment of goodwill and the recoverability of other intangible assets as of the end of each fiscal year or whenever events or changes in circumstances indicate that an intangible asset's carrying amount may not be recoverable. These circumstances include:

- a significant decrease in the market value of an asset;
- a significant adverse change in the extent or manner in which an asset is used; or
- an accumulation of costs significantly in excess of the amount originally expected for the acquisition of an asset.

The Company did not recognize an impairment expense related to intangible assets during the nine month periods ended June 30, 2011 and 2010. There were no changes in the carrying amount of goodwill during the nine month periods ended June 30, 2011 and 2010.

Goodwill allocated to each reportable segment consists of the following:

	June 30, 2011	September 30 2010
Wholesale Plans	\$ 455,000	\$ 455,000
Retail Plans	2,816,027	2,816,027
Insurance Marketing	1,105,312	1,105,312

Total		\$ 4,376,339	\$ 4,376,339
-------	--	--------------	--------------

Table of Contents

Intangible assets consist of the following:

	Useful Life (Years)	Gross Amount	June 30, 2011 Accumulated Amortization	Net	September 30, 2010 Accumulated Amortization	Net
Alliance HealthCard						
Customer lists	5	\$ 2,500,000	\$ (2,166,684)	333,316	\$ (1,791,677)	\$ 708,323
Access Plans USA						
In-force books of business	5	1,200,000	(540,000)	660,000	(360,000)	840,000
Agency relationships	8	1,500,000	(421,875)	1,078,125	(281,250)	1,218,750
Proprietary programs	8	300,000	(84,375)	215,625	(56,250)	243,750
Total		\$ 5,500,000	\$ (3,213,930)	\$ 2,287,066	\$ (2,489,177)	\$ 3,010,823

Amortization expense for each of the nine month periods ended June 30, 2011 and 2010 was \$724,753.

NOTE 6 SUPPLEMENTAL CASH FLOWS INFORMATION

Cash payments for interest and income taxes for the nine months ended June 30, 2011 and 2010 are as follows:

	2011	2010
Interest expense paid	\$ 8,064	\$ 54,818
Income taxes paid	\$ 3,666,024	\$ 1,637,323

NOTE 7 OTHER BORROWINGS

During March 2008, Access Plans USA, Inc. obtained an installment loan of \$1,605,000 from Commission Funding Group (CFG), a specialty lending corporation, requiring monthly interest and principal installments. The CFG loan was paid in full in March 2011. Principal and interest payments on this loan were \$302,744 and \$8,064, respectively, for the nine months ended June 30, 2011.

In January 2010, America's Healthcare/Rx Plan Agency (AHCP) obtained a \$195,800 loan from Loyal American Life Insurance Company (Loyal). This loan was paid in full in December 2010. The loan represents AHCP's unsecured obligations or advances from Loyal. Principal payments made on this loan were \$49,554 for the nine months ended June 30, 2011.

Table of Contents**NOTE 8 INCOME TAXES**

Components of income tax expense for the nine months ended June 30, 2011 and 2010 are as follows:

	2011	2010
Current income tax expense		
Federal	\$ 2,843,404	\$ 1,106,053
State	395,418	(60,026)
Total current income tax expense	3,238,822	1,046,028
Deferred income tax (benefit)		
Federal	395,868	566,960
State	11,433	65,890
Total deferred income tax (benefit)	407,301	632,850
Net income tax expense	\$ 3,646,123	\$ 1,678,878

NOTE 9 WAIVER REIMBURSEMENTS LIABILITY

The Company has entered into contractual arrangements to administer membership programs for its clients in the rental purchase industry that may include reimbursing the client for certain expenses incurred in the operation of a particular membership program. Under these arrangements, the Company is responsible for reimbursing the client when (under the terms of the agreement with the client's customer) the client waives rental payments required of the client's customer under specifically defined and limited circumstances, including the situation when the customer becomes unemployed for a stated time period or when the Company's client provides product service to its customer. The life of the contracts subject to our reimbursement of clients for the waiver of rental payments and product service commitments is generally one week. The Wholesale Plans division clients in the rental purchase industry enter into agreements with their customers for the rental of merchandise that have a term equivalent to their scheduled payment period and for the majority of agreements that period is one week. The agreement is renewed weekly by the customer by making its scheduled weekly payment. The average length of a customer relationship under such an agreement lasts for four months as approximately 75% of the customers return the rented item within the four months, 17% exercise early purchase options and 8% rent for the full term and become owners. The customer may return the merchandise and terminate the rental agreement at any time without any future obligation.

Product service expense represents costs the Company incurs on the repair of household merchandise. Plan members that complete their rental purchase term and choose to continue their membership on a month-to-month basis are entitled to repair or replacement of such merchandise by the dealer in cases of mechanical failure. The Company reimburses the dealer for those costs. This element of a member's plan terminates 12 months following their date of product ownership (12 months following the end of the member's rental term) or at any time that the member does not maintain its month-to-month membership.

The Company's policy is to reserve the necessary funds in order to meet the anticipated reimbursement obligation owed to the Company's clients in the event the Company's reimbursement obligations require payment in the future. The Company's obligations for these reimbursements do not have any kind of a tail that extends beyond Company's client's payment obligations following termination of the contractual arrangement or agreement with either the Company's client or the client's customer. The Company's estimated incurred-but-not-reported-reimbursements obligation consists of the following:

Balance at September 30, 2010	\$ 846,600
Claims paid, 10/1/10 - 06/30/11	(2,593,623)
Claims accrued, 10/1/10 - 06/30/11	2,391,323

Balance at June 30, 2011

\$ 644,300

NOTE 10 RELATED PARTY TRANSACTIONS

The Company occupies its corporate offices and Wholesale Plans Division in Norman, Oklahoma under a lease that expires September 30, 2011. The total leased space is approximately 6,523 square feet. The lease agreement is with Southwest Brokers, Inc., a company owned by Brett Wimberley, one of the Company's Directors, President and Chief Financial Officer. This lease was executed on May 1, 2005, amended on August 1, 2006 and August 1, 2008, September 30, 2009, and September 30, 2010. In the event the Company is required to move from the current Norman, Oklahoma office facilities, the terms and cost of occupancy may be substantially different than those under which the office space is currently occupied and the rental rate may be substantially greater.

Table of Contents

The Company's rent expense associated with this related party transaction was approximately \$74,239 and \$72,058 for the nine month periods ending June 30, 2011 and 2010, respectively.

NOTE 11 SEGMENT REPORTING

The Company operates in four reportable business segments; a) Wholesale Plans; b) Retail Plans; c) Insurance Marketing; and d) Corporate (holding company).

Reportable business segment information follows.

The following tables set forth revenue, gross margin and operating income by segment.

(\$ in thousands)	For the Three Months Ended June 30,			For the Nine Months Ended June 30,		
	2011	2010	% Change	2011	2010	% Change
Net revenues by segment						
Wholesale Plans	\$ 6,424	\$ 5,764	11%	\$ 18,795	\$ 16,539	14%
Retail Plans (a)	4,332	4,883	(11%)	13,182	12,893	2%
Insurance Marketing	3,815	5,017	(24%)	13,509	15,441	(13%)
Corporate (holding company)						
Intercompany Eliminations	(1,494)	(1,293)	(16%)	(4,351)	(3,739)	(16%)
Total	\$ 13,077	\$ 14,371	(9%)	\$ 41,135	\$ 41,134	0%
Gross margin by segment						
Wholesale Plans	\$ 2,393	\$ 1,826	31%	\$ 6,982	4,078	71%
Retail Plans (a)	2,747	1,685	63%	7,782	6,025	29%
Insurance Marketing	649	730	(11%)	2,146	2,641	(19%)
Corporate (holding company)						
Total	\$ 5,789	\$ 4,421	31%	\$ 16,910	12,744	33%
Operating income by segment						
Wholesale Plans	\$ 1,942	\$ 1,364	42%	\$ 5,596	2,584	117%
Retail Plans (a)	1,800	443	306%	4,783	2,589	85%
Insurance Marketing	13	(49)	127%	122	275	(56%)
Corporate (holding company)	(797)	(416)	(92%)	(1,959)	(1,209)	(62%)
Total	\$ 2,958	\$ 1,342	120%	\$ 8,542	4,239	102%

(a) Gross of intercompany eliminations

	June 30, 2011	September 30, 2010
Segment assets		
Wholesale Plans	\$ 28,723	\$ 18,998
Retail Plans	32,652	26,369
Insurance Marketing	6,154	8,499

Edgar Filing: Access Plans Inc - Form 10-Q

Corporate Intercompany Eliminations	(41,194)	(29,014)
Total	\$ 26,335	\$ 24,852

Table of Contents

ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

Except as otherwise indicated, the first personal plural pronoun in the nominative case form we and its objective case form us, its possessive and the intensive case forms our and ourselves and its reflexive form ourselves in this report refer collectively to Access Plans, Inc. and its subsidiaries and its executive officers and directors.

Overview

Our operations are currently organized under four segments:

Wholesale Plans Division plan offerings are customized membership marketing plans primarily offered at rent-to-own retail stores.

Retail Plans Division plan offerings are primarily healthcare savings plans. These plans are not insurance, but allow members access to a variety of healthcare networks to obtain discounts from usual and customary fees.

Insurance Marketing Division markets individual major medical health insurance and other insurance products through a national network of independent agents.

Corporate includes compensation and other expenses for individuals performing services for administration of overall management and operations of the Company.

Wholesale Plans

The Wholesale Plans Division provides our clients with customized membership marketing plans that leverage their brand names, customer relationships and typically their payment mechanism, plus offer benefits that appeal to their customers. The value provided by the plans to our clients, includes increased customer attraction and retention, plus incremental fee income with limited risk or capital cost.

Our plans are primarily offered at rent-to-own retail stores. Nationwide there are approximately 8,600 locations serving approximately 4.1 million households at any given time during the year according to the Association of Progressive Rental Organizations (APRO). It is estimated that the two largest rent-to-own industry participants account for approximately 4,800 of the total number of stores, and the majority of the remainder of the industry consists of companies each with fewer than 50 stores. The industry has been consolidating and is expected to continue, resulting in an increased concentration of stores in the two largest rent-to-own industry participants. The rent-to-own industry serves a highly diverse customer base. According to the APRO, approximately 83% of rent-to-own customers have household incomes between \$15,000 and \$50,000 per year. The rent-to-own industry serves a wide variety of customers by allowing them to obtain merchandise that they might otherwise be unable to obtain due to insufficient cash resources or a lack of access to credit. APRO also estimates that 96% of customers have high school diplomas.

We currently deliver membership plans to over 220 companies, including retail purchase dealers, insurance companies, financial institutions, retail merchants, and consumer finance companies. At June 30, 2011, our wholesale plans were offered at approximately 4,910 locations. Of the locations at June 30, 2011, 2,849 locations were Rent-A-Center owned locations operated under their brand, Rent-A-Center, Inc., a Nasdaq (symbol RCII) traded company. Rent-A-Center, Inc. is the largest rent-to-own company in the United States, Puerto Rico and Canada. Our revenue attributable to the contractual arrangements with Rent-A-Center was approximately \$3.4 million (26% of total revenue) and \$9.8 million (24% of total revenue) during the three and nine months ended June 30, 2011, respectively, compared to \$3.1 million (21% of total revenue) and \$8.8 million (21% of total revenue) during the three and nine months ended June 30, 2010, respectively. Revenue attributable to our Wholesale Plans Division accounted for \$6.4 million (49% of total revenue) and \$18.8 million (46% of total revenue) during the three and nine months ended June 30, 2011, respectively, compared to \$5.8 million (40% of total revenue) and \$16.5 million (40% of total revenue) during the three and nine months ended June 30, 2010, respectively. Our growth in wholesale plans revenue is dependent in significant part on an increase in the number of rent-to-own locations at which our plans are offered and the sales efforts of those locations. Although we have contracts with Rent-A-Center and other rent-to-own companies, loss of which, especially Rent-A-Center would or may have a significant impact on our revenues, profitability and our ability to negotiate discounts with our vendors.

Table of Contents**Retail Plans**

Our Retail Plans Division offerings include healthcare savings plans, auto related discount plans and association memberships that are not insurance, but may provide insurance features and benefits. These membership savings plans allow members access to a variety of healthcare, auto related and retail merchant networks to obtain discounts from usual and customary fees or charges. Additionally, we offer wellness programs, prescription drug and dental discount programs, medical discount cards, and limited benefit insurance plans. Our members pay healthcare providers the discounted rate at the time services are provided to them. These plans are designed to serve the markets in which individuals either have no health insurance or limited healthcare benefits. Revenue attributable to our Retail Plans Division was approximately \$4.3 million (33% of total revenue) and \$13.2 million (32% of total revenue) during the three and nine months ended June 30, 2011, respectively compared to \$4.9 million (34% of total revenue) and \$12.9 million (31% of total revenue) during the three and nine months ended June 30, 2010, respectively.

This division is comprised of the membership business of Alliance Healthcard, The Capella Group, Inc. (Capella) and Protective Marketing Enterprises, Inc. (PME). Capella is a subsidiary of Access Plans USA. PME is a subsidiary of Alliance HealthCard and also owns and manages proprietary networks of dental and vision providers that provide services at negotiated rates to certain members of our plans and other plans that have contracted with us for access to our networks.

Through our healthcare savings plans, we believe customers save an average of 35% on their medical costs and between 10% and 50% on services through other discount medical providers. These discounts for services that do not require the use of a medical preferred provider organization (PPO) are more difficult to track because our members pay a discounted rate at point of service.

Some of our Retail Plans clients choose to include our benefits with their own membership plan offering. In these instances, the client bears the cost of marketing and fulfillment, and we provide customer service. These offerings are designed to enhance our clients existing offering and improve their product value relative to their competition and in some instances to improve their customer retention. While these plans provide lower periodic member fees, we incur limited implementation costs and receive higher revenue participation rates. Other target distribution channels for this division include retailers, insurance companies, network marketing organizations, independent insurance agencies and agents, consumer direct sales call centers, and financial institutions.

In order to deliver our membership offerings, we contract with a number of different vendors to provide various products and services to our members. The majority of these vendor relationships involve the vendor providing our members access to their network or providers or their locations and our members obtain a discount at the time of service. We have vendor relationships with medical networks, automotive service companies, insurance companies, travel related entities and food and entertainment consumer discount providers. Our vendors value the relationship with us because we deliver many customers to them without incremental capital cost or risk on their part and these relationships are governed by multi-year agreements and aggregated volume scaling.

Insurance Marketing

Our Insurance Marketing Division offers and sells individual major medical health insurance products and related benefit plans, including specialty insurance products, primarily through a national network of independent agents. America's Healthcare/Rx Plan Agency (AHCP) is the centerpiece of the Insurance Marketing Division. AHCP distributes major medical, short-term medical, critical illness and related health insurance products to small businesses, self-employed and other individuals and families through a network of approximately 7,500 independent agents. Our primary carriers that we represent include Golden Rule Insurance Company, World Insurance Company, Aetna and Colorado Bankers.

We support our agents and recruit new agents via access to proprietary and private label products, leads for new sales, commission advance programs, incentive programs, including an annual convention, web-based technology, and back-office support. More specifically, our agent support and recruiting tools include:

- e-Agent Center provides agents with access to real-time rate quoting, on-line licensing and contracting, insurance application submission, access to brochures and other marketing materials.

- Lead Distribution we utilize an electronic system to connect agents with an on-line lead ordering and delivery system. Leads are also provided in certain situations as incentives to sell certain policies.

Table of Contents

Incentive programs to assist with agent motivation and recruitment, we provide paid annual convention trips and periodic sales contests.

Agent advances with the major medical products we represent, agents are entitled to three to nine months of advance commissions either funded by AHCP or our insurance carrier partner. Our ability to grow this segment depends, in part, on our continued access to working capital to fund these advances.

Home office support this includes agent and product training, marketing materials and agent communication. The training programs include both on-site and in-house schools, DVDs and webcasts covering product knowledge and sales techniques as well as market conduct and regulatory compliance issues. In addition, our support includes development and distribution of a wide variety of marketing materials including flyers, brochures, email blasts and letters. We also promote and inform our agents on important news and updates via a weekly newsletter.

Our strategy for the Insurance Marketing Division is to:

Continue working with insurance carriers in the development of proprietary products for our agents to represent and offer;

Expand the number of carriers that we represent for more product choice for customers and expanded geographic representation; and

Enhance our e-agent platforms in order to better serve our existing agents and improve attraction to new agents to sell plans we represent.

The revenue of our Insurance Marketing Division is primarily from earned sales commissions paid by the insurance companies this Division represents. These sales commissions are generally a percentage of premium revenue.

Revenue attributable to our Insurance Marketing Division was approximately \$3.8 million (29% of total revenue) and \$13.5 million (33% of total revenue) during the three and nine months ended June 30, 2011, respectively, compared to \$5.0 million (35% of total revenue) and \$15.4 million (38% of total revenue) during the three and nine months ended June 30, 2010, respectively. We estimate we had 24,568 and 25,200 policies in force as of June 30, 2011 and September 30, 2010, respectively.

The Health Care and Education Affordability Reconciliation Act of 2010 (Health Care Reform Act) was enacted on March 30, 2010. Beginning in August 2010 insurers were required to implement a number of changes related to major medical insurance policies. These changes include, but are not limited to changes to required coverage, elimination of most preexisting condition exclusions, and a minimum loss ratio of 80%. The minimum loss ratio requires health insurance companies to maintain premium levels so that 80% of premiums is utilized for claims on medical services and related expenses (85% for group health). The law requires certain people to purchase health insurance and will set up subsidies to assist certain people in purchasing health insurance and allows certain people to obtain insurance from the federal government. The Health Care Reform Act has had an impact on the products we offer and has changed the number of customers or potential customers for our products. As a result of the minimum loss ratio requirement in the Health Care Reform Act, commissions on the sale of individual major medical insurance policies were reduced in January 2011. This resulted in a reduction in our revenue related to the sale of major medical policies. Because most of our commission revenue is ultimately paid to our agents the reduction in revenue has not caused a reduction in our gross margin in the same proportion. The reduction in commission may cause our agents to stop selling health insurance and cause them to sell other insurance products to make up for the loss of these commissions.

In response, we are endeavoring to expand the portfolio of health related insurance products that we provide to our agents. We expect these new and expanded products will furnish our agents a means to mitigate the possible financial impact that resulted from the Health Care Reform Act.

Critical Accounting Policies

Use of Estimates

The preparation of financial statements in conformity with U.S. generally accepted accounting principles (GAAP) requires management to make estimates and assumptions that affect the amounts reported in the financial statements and the accompanying notes. Actual results may differ from those estimates and the differences may be material to our financial statements. Certain significant estimates are required in the evaluation of goodwill for impairment and intangible assets for amortization, allowances for doubtful recoveries of advanced agent commissions, deferred income taxes, accounts receivable and the waiver reimbursements liability. Actual results could differ from

those estimates and the differences could be material.

Table of Contents

Goodwill and Intangible Assets

Goodwill in business acquisitions represents the excess of the cost of a business acquired over the net of the amounts assigned to assets acquired, including identifiable intangible assets and liabilities assumed. GAAP specifies criteria to be used in determining whether intangible assets acquired in a business combination must be recognized and reported separately from goodwill. Amounts assigned to goodwill and other intangible assets are based on independent appraisals or internal estimates.

Intangible assets, other than goodwill, acquired on April 1, 2009 as part of Access Plans USA acquisition were valued at \$3,000,000 and are being amortized over the estimated useful life of those assets. The related amortization expense was \$348,750 for each of the nine month periods ended June 30, 2011 and 2010.

Customer lists acquired in acquisitions are capitalized and amortized over the estimated useful lives of the customer lists. Customer lists acquired in 2007 were valued at \$2,500,000 and are being amortized over 60 months, the estimated useful life of the lists. The related amortization expense was \$375,003 for each of the nine month periods ended June 30, 2011 and 2010.

Stock Based Compensation

We measure stock based compensation expense using the modified prospective method. Under the modified prospective method, stock-based compensation cost is measured at the award date based on the fair value of the award and, when applicable, is recognized as expense on a straight-line basis over the requisite service or vesting period.

Revenue Recognition

We recognize revenue when four basic criteria are met:

- Persuasive evidence of an arrangement exists;
- Delivery has occurred or services have been rendered;
- The seller's price to the buyer is fixed or determinable; and,
- Collectability is reasonably assured.

Our revenue recognition varies based on the revenue source.

Wholesale Plans The Wholesale Plans membership offerings are made primarily through Rental Purchase businesses to their customers as an incremental add-on sale to their rental of durable household merchandise. These businesses contract with us to provide a package of benefits to their enrolled customers that we support with member fulfillment and customer service. They pay us a per enrolled member fee per month.

Retail Plans The Retail Plans membership offerings are in conjunction with non-Rental Purchases businesses, direct to consumers via the internet or a multi-level marketing channel. The Company's clients in this segment include insurance companies, household product retailers, pharmacies, employer groups, financial organizations and associations. Over half of the revenue of this segment is derived from membership plans whereby consumers make periodic membership payments directly to the Company generally on a monthly basis via credit card, debit card or ACH. The Company recognizes this revenue on a monthly basis. The remainder of revenue within this segment is derived from membership plan sales whereby the fees are collected by the Company's clients or where the Company has contractual arrangements to provide administrative services for a membership offering.

Benefits and costs associated with our Wholesale and Retail Plans membership offerings are as follows:

Discount Medical In order to deliver our discount medical membership offerings, the Company contracts with third parties that have established national networks of service providers which have agreed to provide discounts to the Company's members. The Company pays the company that organized the network a per member, per month fee for the Company's members to access the network of providers and the Company expense these fees on a monthly basis as incurred. The network service provider is responsible for funding the discounts to the Company's members.

Table of Contents

Insurance For its insurance offerings, the Company contracts with a third party insurance company to provide the coverage the Company's members have selected. Multiple insurance products are available and each product has a contractually agreed upon premium associated with it. The Company pays and expenses the premium for each member's plan on a monthly basis. The third party insurance company is responsible for providing the coverage.

Automotive Discounts The automotive service offerings are furnished by a third party provider whose services are outsourced to independent contractors of the provider. We pay the third party provider a per member, per month fee for its services. The third party provider is responsible for funding the services to its independent contractors.

Food and Entertainment and Other Miscellaneous Benefits These services are also furnished by a third party provider who has established a network of 250,000 retail locations that has agreed to provide discounts to the Company's members. The Company pays the third party provider a per member, per month fee for the Company's members to access provider's network of retail locations. Each retail location is responsible for funding the discounts to the Company's members.

The Wholesale Plans segment also includes reimbursement of the client for certain expenses incurred in the operation of a particular membership program. Under these arrangements, the Company is responsible for reimbursing the client when (under the terms of the agreement with its customer) the client waives rental payments required of the customer under specifically defined and limited circumstances, including when the customer becomes unemployed for a stated period of time or when the Company's client provides product service to its customer. These client reimbursements are expensed as incurred. See Note 9.

The product service costs relate to an element of some of the Company's plan offerings in the Wholesale Plans division. This product service expense represents costs the Company incurs on the repair of household merchandise. Plan members that complete their rental purchase term and choose to continue on a month-to-month membership are entitled to repair or replacement of such merchandise by the dealer in cases of mechanical failure. The Company reimburses the dealer for these costs. This element of a member's plan terminates 12 months following the member's date of product ownership (12 months following the end of the member's rental term) or at any time that the member does not maintain its month-to-month membership.

Insurance Marketing revenue reflects commissions and fees reported to the Company by insurance companies for policies sold by the division's agents. Commissions and fees collected are recognized as earned on a monthly basis until the time that the underlying contract is reported to the division as terminated. The Company's commission rates vary by insurance carrier, the type of policy purchased by the policyholder and the amount of time the policy has been active, with commission rates typically being higher during the first 12 months of the policy period. Revenue also includes administrative fees the Company charges and the interest income earned on commissions advanced to the division's agents.

Our Insurance Marketing Division (IMD) has full latitude to select the carriers and the products that it markets via its sub-agents. IMD identifies a need and finds a carrier who has an existing product that fills this need. IMD negotiates contracts with carriers and with associations to represent their products and within the contractual terms has the ability to discontinue product and/or carrier representation at its discretion. IMD provides recommendations in product design and the carrier has the ultimate responsibility for establishing the product specifications. IMD identifies and implements ongoing customer service activities with both customers and insurance agents.

IMD is the primary obligor in regard to the commission with the insurance agents. IMD holds the Master General Agent Agreement with each carrier, contracting agents to market the carriers' products. The agents are contracted directly to IMD and the carrier has no direct obligation to pay the agent. IMD also receives advanced commissions from certain carriers that IMD has full repayment responsibility. The carriers have no recourse from the agent for these advances as there is no direct contractual relationship between the carrier and the agent.

Unearned commissions comprise commission advances received from insurance carriers but not yet earned or collected. These advances are subject to repayment back to the carrier in the event that the policy lapses before the advanced commissions are earned and collected. Additionally, enrollment fees received are recorded as deferred revenue and amortized over the expected weighted-average life of the policies sold which currently approximates 18 months. Policy acquisition costs, principally lead and marketing credits, are capitalized and amortized over the

same weighted-average life, to the extent these deferred costs do not exceed the related gross deferred revenue. Any excess costs are expensed as incurred.

Table of Contents**Commission Expense**

Commission expense is based on the applicable rates applied to membership revenues billed or insurance commissions collected, and are recognized as incurred on a monthly basis until the underlying program member or insurance policy is terminated.

The Insurance Marketing Division advances agent commissions, up to nine months, for certain insurance programs. The advance commissions to our agents are funded partly by the insurance carriers we represent and partly by us. These commissions advanced to agents are reflected on our balance sheet as advanced agent commissions. Collection of the commissions advanced (plus accrued interest and fees) is accomplished by withholding amounts earned by the agent on the policy upon which the advance was made. In the event of early termination of the underlying policy, the division seeks to recover the unpaid advance balance by withholding advanced and earned commissions on other policies sold by the agent. This division also has the contractual right to pursue other sources of recovery, including recovery from the agents managing the agent to whom advances were made.

Advanced agent commissions are reviewed and an allowance is provided for those balances where recovery is considered doubtful. This allowance requires judgment and is based primarily upon estimates of the recovery of future commissions expected to be earned by the agents with outstanding balances and, where applicable, the agents responsible for their management. Advances are written off when determined to be non-collectible.

The Retail Plans Division advances agent commissions for certain retail plan programs. The advance commissions to our agents are funded by us and are reflected on the balance sheet as advanced agent commissions. Collection of the commissions advanced is accomplished by predetermined sales quotas that must be attained prior to the payment of additional commissions. In the event of early termination of the program, the division recovers the unpaid advance balance by withholding amounts earned by the agent on the memberships upon which the advance was made. In addition, certain membership persistency levels must be maintained.

Recent Accounting Pronouncements

In December 2010, Financial Accounting Standards Board (the FASB) issued Accounting Standards Update No. 2010-28 (ASU 2010-28), *Intangibles Goodwill and Other (Topic 350), When to Perform Step 2 of the Goodwill Impairment Test for Reporting Units with Zero or Negative Carrying Amounts* (ASU 2010-28). ASU 2010-28 modify Step 1 of the goodwill impairment test for reporting units with zero or negative carrying amounts. For those reporting units, an entity is required to perform Step 2 of the goodwill impairment test if it is more likely than not that a goodwill impairment exists. In determining whether it is more likely than not that goodwill impairment exists, an entity should consider whether there are any adverse qualitative factors indicating that impairment may exist. The qualitative factors are consistent with the existing guidance, which requires that goodwill of a reporting unit be tested for impairment between annual tests if an event occurs or circumstances change that would more likely than not reduce the fair value of a reporting unit below its carrying amount. ASU 2010-28 became effective for the Company on January 1, 2011 and did not have a material impact on our financial position, results of operations, cash flows and disclosures.

Recently Issued Accounting Pronouncements Not Yet Adopted

In December 2010, the FASB issued Accounting Standards Update No. 2010-29 (ASU 2010-29), *Business Combinations (Topic 805) Disclosure of Supplementary Pro Forma Information for Business Combinations*. ASU 2010-29 requires a public entity to disclose pro forma information for business combinations that occurred in the current reporting period. The disclosures include pro forma revenue and earnings of the combined business combinations that occurred during the year had been as of the beginning of the annual reporting period. If comparative financial statements are presented, the pro forma revenue and earnings of the combined entity for the comparable prior reporting period should be reported as though the acquisition date for all business combinations that occurred during the current year had been as of the beginning of the comparable prior annual reporting period. The amendments in this update are effective prospectively for business combinations for which the acquisition date is on or after the beginning of the first annual reporting period beginning on or after December 15, 2010 and will become effective for us on September 30, 2011. The adoption of this accounting standard is not expected to have a material impact on our financial position, results of operations, cash flows and disclosures.

Table of Contents

Results of Operations

Introduction

We are a provider of consumer membership plans and, healthcare savings membership plans and a marketer of individual major medical health insurance products. Through working with our wholesale and retail clients, we design and build membership plans that contain benefits aggregated from our vendors that appeal to our client's customers. For our major medical health insurance products, we offer and sell these products through a national network of independent agents.

The following table sets forth selected results of our operations for the three and nine months ended June 30, 2011 and 2010. We operate in four reportable business segments: Wholesale Plans, Retail Plans, Insurance Marketing and Corporate. The Wholesale Plans operating segment includes the operations of our customized membership marketing plans primarily offered at rent-to-own retail stores. The Retail Plans operating segment includes the operations from our healthcare and membership savings plans designed to serve those markets other than the rent to own market. The Insurance Marketing operating segment offers and sells individual major medical health insurance products and related benefit plans. This operating segment includes compensation and other expenses for individuals performing services for administration of our overall operations at the holding company level.

Table of Contents

The following information was derived and taken from our unaudited financial statements appearing elsewhere in this report.

	For the Three Months Ended June 30,			For the Nine Months Ended June 30,		
	2011	2010	% Change	2011	2010	% Change
<i>(\$ in thousands)</i>						
Net revenues	\$ 13,077	\$ 14,371	(9%)	\$ 41,135	\$ 41,134	0%
Direct costs	7,289	10,129	(28%)	24,225	28,390	(15%)
Operating expenses	2,830	2,900	(2%)	8,368	8,505	2%
Operating income	2,958	1,342	120%	8,542	4,239	102%
Net other income (expense)	11	(19)	158%	12	20	(40%)
Income before income taxes	2,969	1,323	124%	8,554	4,259	101%
Income taxes, net	1,443	375	285%	3,646	1,679	117%
Net income	\$ 1,526	\$ 948	61%	\$ 4,908	\$ 2,580	90%

The following tables set forth revenue, gross margin and operating income by segment.

	For the Three Months Ended June 30,			For the Nine Months Ended June 30,		
	2011	2010	% Change	2011	2010	% Change
<i>(\$ in thousands)</i>						
Net revenues by segment						
Wholesale Plans	\$ 6,424	\$ 5,764	11%	\$ 18,795	\$ 16,539	14%
Retail Plans (a)	4,332	4,883	(11%)	13,182	12,893	2%
Insurance Marketing	3,815	5,017	(24%)	13,509	15,441	(13%)
Corporate (holding company)						
Intercompany Eliminations	(1,494)	(1,293)	(16%)	(4,351)	(3,739)	(16%)
Total	\$ 13,077	\$ 14,371	(9%)	\$ 41,135	\$ 41,134	0%
Gross margin by segment						
Wholesale Plans	\$ 2,393	\$ 1,826	31%	\$ 6,982	4,078	71%
Retail Plans (a)	2,747	1,685	63%	7,782	6,025	29%
Insurance Marketing	649	730	(11%)	2,146	2,641	(19%)
Corporate (holding company)						
Total	\$ 5,789	\$ 4,421	31%	\$ 16,910	12,744	33%
Operating income by segment						
Wholesale Plans	\$ 1,942	\$ 1,364	42%	\$ 5,596	2,584	117%
Retail Plans (a)	1,800	443	306%	4,783	2,589	85%
Insurance Marketing	13	(49)	127%	122	275	(56%)
Corporate (holding company)	(797)	(416)	(92%)	(1,959)	(1,209)	(62%)

Total	\$ 2,958	\$ 1,342	120%	\$ 8,542	4,239	102%
--------------	-----------------	-----------------	-------------	-----------------	--------------	-------------

(a) Gross of intercompany eliminations

Table of Contents

Discussion of Three Months Ended June 30, 2011 and 2010

Net revenues decreased \$1.3 million (a 9% decrease) during the three months ended June 30, 2011 (the 2011 3rd quarter), compared with the three months ended June 30, 2010 (the 2010 3rd quarter) to \$13.1 million from \$14.4 million in 2010. The decrease in net revenues was primarily due to:

Growth in our Wholesale Plans Division of approximately \$0.7 million attributable to additional rent-to-own locations offering our plans and an increase in member acceptance rates among existing clients; (see the Segment Discussion Analysis below for additional information);

A decrease in our Retail Plans Division of approximately \$0.6 million attributable to lower volumes of new member enrollments for a small portion of our existing clients (see the Segment Discussion Analysis below for additional information);

Our Insurance Marketing Division experienced a decrease of \$1.2 million attributable to the minimum loss ratio requirement in the Health Care Reform Act which reduced our commissions on individual major medical insurance policies effective in January 2011 and two of our contracted insurance carriers that ceased sales of new major medical insurance policies (see the Segment Discussion Analysis below for additional information); and

Other decreases of \$0.2 million.

Direct costs decreased \$2.8 million (a 28% decrease) during the 2011 3rd quarter compared with the 2010 3rd quarter to \$7.3 million from \$10.1 million in 2010. The decrease in direct costs was primarily due to:

Our Wholesale Plans Division direct costs decreased \$0.1 million primarily attributable to a decline in our product service expense (see the Segment Discussion Analysis below for additional information);

Our Retail Plans Division direct costs decreased \$1.6 million with \$1.8 million attributable to reduced amounts of advanced commissions as a result of lower volumes of new member enrollments (see the Segment Discussion Analysis below for additional information); and

Our Insurance Marketing Division experienced a decrease in direct costs of \$1.1 million attributable to lower revenues (see the Segment Discussion Analysis below for additional information).

Operating expenses decreased \$0.1 million (a 2% decrease) during the 2011 3rd quarter to \$2.8 million from \$2.9 million in the 2010 3rd quarter. The decrease was attributable to a decline in outside billing and customer service expenses and compensation expense due to a decline in personnel. See the Segment Discussion Analysis below for additional information.

Provision for income taxes, net increased by \$1.0 million during the 2011 3rd quarter to \$1.4 million from \$0.4 million in the 2010 3rd quarter. The increase was attributable to an increase in pretax income.

Net income increased \$0.6 million (a 61% increase) to approximately \$1.5 million during the 2011 3rd quarter compared to \$0.9 million during the 2010 3rd quarter.

Table of Contents**Segment Discussion Analysis****Wholesale Plans Division****Selected Operating Metrics**

(\$ in thousands except member data)	For the Three Months Ended June 30,		
	2011	2010	% Change
Results of operations			
Net revenues	\$ 6,424	\$ 5,764	11%
Direct costs	4,031	3,939	2%
Operating expenses	451	462	(2%)
Operating income	\$ 1,942	\$ 1,363	42%
Percent of revenue			
Net revenues	100%	100%	
Direct costs	63%	68%	(5%)
Operating expenses	7%	8%	(1%)
Operating income	30%	24%	6%

Member count at June 30, 651,563 626,155 4%

Net revenues increased \$0.6 million (an 11% increase) during the 2011 3rd quarter to \$6.4 million from \$5.8 million during the 2010 3rd quarter. The increase in net revenues was related to the increase in the number of new rent-to-own locations offering our membership plans plus membership growth from existing locations.

Direct costs increased \$0.1 million (a 2% increase) during the 2011 3rd quarter to \$4.0 million from \$3.9 million during the 2010 3rd quarter. This increase was primarily attributable to revenue growth and lower product service expense resulting from lower repair and replacement costs of consumer electronics.

We enter into contractual arrangements to administer membership programs for clients in the rent-to-own industry. For approximately 3,100 (78%) of rent-to-own locations the administration duties may include reimbursing the client for certain expenses it incurs in the operation of the program. Those expenses were related to product service expenses and the client's waiver of rental payments under defined circumstances including circumstances when the client's customer becomes unemployed for a stated period of time. It is our policy to reserve the necessary funds in order to reimburse our clients as those obligations become due in the future.

Operating expenses remained unchanged at \$0.5 million during the 2011 and 2010 third quarters.

Operating income increased \$0.5 million (a 42% increase) during the 2011 3rd quarter to \$1.9 million from \$1.4 million during the 2010 3rd quarter.

Table of Contents**Retail Plans Operating Segment**
Selected Operating Metrics

(\$ in thousands except member data)	For the Three Months Ended June 30,		
	2011	2010	% Change
Results of operations			
Net revenues (a)	\$ 4,332	\$ 4,883	(11%)
Direct costs	1,585	3,197	(50%)
Operating expenses	947	1,243	(24%)
Operating income (a)	\$ 1,800	\$ 443	306%
Percent of revenue			
Net revenues	100%	100%	
Direct costs	37%	65%	(28%)
Operating expenses	22%	25%	(3%)
Operating income	42%	9%	33%
Member count at June 30,	1,690,892	1,561,345	8%

(a) Gross of intercompany eliminations

Net revenues decreased \$0.6 million (an 11% decrease) during the 2011 3rd quarter to \$4.3 million from \$4.9 million during the 2010 3rd quarter. The decrease in net revenues was due to lower volumes of new member enrollments related to a small portion of our existing clients.

Direct costs decreased \$1.6 million (a 50% decrease) during the 2011 3rd quarter to \$1.6 million from \$3.2 million during the 2010 3rd quarter. The decrease in direct costs was primarily attributable to:

- a decrease in advanced commission expense of \$1.2 million as a result of lower volumes of new member enrollments; and
- a decrease of \$0.4 million for network & fulfillment expenses also related to lower volumes of new member enrollments.

Operating expenses decreased \$0.3 million (a 24% decrease) to \$0.9 million during the 2011 3rd quarter from \$1.2 million during the 2010 3rd quarter. The decrease in operating expenses was primarily attributable to outside billing and customer service expenses for new business that began in the 2010 3rd quarter.

Operating income increased \$1.4 million (a 306% increase) to \$1.8 million during the 2011 3rd quarter from \$0.4 million in the 2010 3rd quarter.

Table of Contents**Insurance Marketing Operating Segment**
Selected Operating Metrics

(\$ in thousands except agent and policy data)	For the Three Months Ended June 30,		
	2011	2010	% Change
Results of operations			
Net revenues	\$ 3,815	\$ 5,017	(24%)
Direct costs	3,166	4,286	(26%)
Operating expenses	636	780	(18%)
Operating income (loss)	\$ 13	\$ (49)	127%

Percent of revenue

Net revenues	100%	100%	
Direct costs	83%	85%	(2%)
Operating expenses	17%	16%	1%
Operating income (loss)	0%	(1%)	1%

Number of Agents	7,500	7,757	(3%)
Number of In-force Policies	24,568	24,899	(1%)

Net revenues decreased \$1.2 million (a 24% decrease) during the 2011 3rd quarter to \$3.8 million from \$5.0 million during the 2010 3rd quarter. The decrease in net revenues was attributable to the minimum loss ratio requirement of the Health Care Reform Act that became effective in January 2011 which reduced our commissions on individual major medical insurance policies and a decline in net revenue due to two of our contracted insurance carriers discontinuing the sale of new major medical insurance policies.

Direct costs decreased \$1.1 million (a 26% decrease) during the 2011 3rd quarter to \$3.2 million from \$4.3 million during the 2010 3rd quarter. The decrease in direct costs was attributable to the decline in net revenues.

Operating expenses decreased \$0.2 million (an 18% decrease) to \$0.6 million during the 2011 3rd quarter from \$0.8 million during the 2010 3rd quarter. The decrease in operating expenses was attributable to a decrease in compensation expense and outsourced data services during the 2011 3rd quarter.

Operating income increased to \$0.013 million during the 2011 3rd quarter from a loss of \$0.049 million during the 2010 3rd quarter.

Corporate Operating Segment
Selected Operating Metrics

(\$ in thousands)	For the Three Months Ended June 30,		
	2011	2010	% Change
Results of operations			
Net revenues	\$	\$	
Direct costs			
Operating expenses	799	416	92%
Operating income (loss)	\$ (799)	\$ (416)	(92%)

Operating expenses increased \$0.4 million (a 92% increase) to \$0.8 million during the 2011 3rd quarter from \$0.4 million during the 2010 3rd quarter. The increase was attributable to the reclassification of expenses from the Retail Plans Division of approximately \$0.1 million consisting of legal and consulting expense. The remaining \$0.3 million was attributable to an increase in compensation expense for existing employees primarily due to

anticipated fiscal year end incentive plan compensation.

Table of Contents

Discussion of Nine Months Ended June 30, 2011 and 2010

Net revenues remained unchanged at \$41.1 million during the nine months ended June 30, 2011 and 2010. However, there were changes within each operating segment as described below:

Growth in our Wholesale Plans Division of approximately \$2.3 million attributable to new rent-to-own locations and growth in our existing contracts (see the *Segment Discussion Analysis* below for additional information);

Growth in our existing Retail Plans Division of approximately \$0.3 million (see the *Segment Discussion Analysis* below for additional information);

Our Insurance Marketing Division experienced a decrease of \$1.9 million attributable to the minimum loss ratio requirement in the Health Care Reform Act that became effective in January 2011 and a decline in net revenue due to two of our contracted insurance carriers that ceased sales of new major medical insurance policies (see the *Segment Discussion Analysis* below for additional information); and

Other decreases of \$0.7 million related to intercompany revenues.

Direct costs decreased \$4.2 million (a 15% decrease) during the 2011 period to \$24.2 million from \$28.4 million in the 2010 period. The increase in direct costs was attributable to the following:

Our Wholesale Plans Division experienced a decrease of \$0.7 million primarily related to our clients' product service and waiver of rental payment expenses (see the *Segment Discussion Analysis* below for additional information);

A decrease of \$1.5 million in our existing Retail Plans Division due to a decline in advanced commission expense as a result of lower volumes of new member enrollments (see *Segment Discussion Analysis* below for additional information);

Our Insurance Marketing Division experienced a decrease in direct costs of \$1.4 million attributable to lower revenues (see the *Segment Discussion Analysis* below for additional information); and

Other decreases of \$0.6 million.

Operating expenses decreased \$0.1 million (a 2% decrease) during the 2011 period to \$8.4 million from \$8.5 million in the 2010 period. The decrease in operating expenses was attributable to a decrease in compensation expense due to a reduction of employees primarily in our Insurance Marketing Division (see the *Segment Discussion Analysis* below for additional information.)

Net other income had a slight decline of \$.008 million during the 2011 period.

Provision for income taxes, net increased by \$1.9 million during the 2011 period to \$3.6 million from \$1.7 million in the 2010 period due to growth in net income before taxes and the 2010 income taxes having been reduced by tax refunds of \$.5 million.

Net income was approximately \$5.0 million during the 2011 period compared to \$2.6 million during the 2010 period (a 90% increase).

Table of Contents**Wholesale Plans Division**
Selected Operating Metrics

(\$ in thousands except member data)	For the Nine Months Ended June 30,		
	2011	2010	% Change
Results of operations			
Net revenues	\$ 18,795	\$ 16,539	14%
Direct costs (a)	11,813	12,461	(5%)
Operating expenses	1,386	1,493	(7%)
Operating income	\$ 5,596	\$ 2,585	116%
Percent of revenue			
Net revenues	100%	100%	
Direct costs	63%	75%	(12%)
Operating expenses	7%	9%	(2%)
Operating income	30%	16%	14%
Member count	651,563	626,155	4%

(a) Gross of intercompany eliminations

Net revenues increased \$2.3 million (a 14% increase) during the 2011 period to \$18.8 million from \$16.5 million during the 2010 period. The increase in net revenues related to the increase in the number of new rent-to-own locations offering our membership plans plus membership growth from previously existing locations.

Direct costs decreased \$0.7 million (a 5% decrease) during the 2011 period to \$11.8 million from \$12.5 million during the 2010 period. The decrease was primarily attributable to our clients' product service and waiver of rental payment expenses. We entered into contractual arrangements to administer certain membership programs for clients, primarily in the rent-to-own industry. For approximately 3,100 (78%) of the rent-to-own locations the administration duties include reimbursing the client for certain expenses it incurs in the operation of the program. Those expenses are primarily related to product service expenses and the client's waiver of rental payments under defined circumstances when their customer becomes unemployed for a stated period of time. It is our policy to reserve the necessary funds in order to reimburse our clients as those obligations become due in the future.

Operating expenses decreased 7% to \$1.4 million during the 2011 period when compared to the 2010 period. The decrease was the result of a reclassification of compensation expense to the Corporate operating segment during the 2011 period.

Operating income increased \$3.0 million (a 116% increase) during the 2011 period to \$5.6 million from \$2.6 million in the 2010 period.

Table of Contents**Retail Plans Operating Segment**
Selected Operating Metrics

(\$ in thousands except member data)	For the Nine Months Ended June 30,		
	2011	2010	% Change
Results of operations			
Net revenues (a)	\$ 13,182	\$ 12,893	2%
Direct costs	5,400	6,868	(21%)
Operating expenses	2,999	3,436	(13%)
Operating income	\$ 4,783	\$ 2,589	85%
Percent of revenue			
Net revenues	100%	100%	
Direct costs	41%	53%	(12%)
Operating expenses	23%	27%	(4%)
Operating income	36%	20%	16%
Member count	1,690,892	1,561,345	8%

(a) Gross of intercompany eliminations

Net revenues increased \$0.3 million (a 2% increase) during the 2011 period to \$13.2 million from \$12.9 million during the 2010 period. The increase in net revenues was attributable to new member enrollments for approximately 65% of our client base.

Direct costs decreased \$1.5 million (a 21% decrease) during the 2011 period to \$5.4 million from \$6.9 million during the 2010 period. The decrease in direct costs was primarily attributable to a decrease in advanced commission expense of \$1.6 million as a result of lower volumes of new member enrollments.

Operating expenses decreased \$0.4 million (a 13% decrease) to \$3.0 million during the 2011 period from \$3.4 million during the 2010 period. The decrease was attributable to:

A decrease in compensation expense of \$0.2 million resulting from the transfer of employees to other operating segments and the elimination of two positions; and

A decrease in outside billing and administration expenses of \$0.2 million for an existing client whose revenue declined during the 2011 period.

Operating income increased \$2.2 million (an 85% increase) to \$4.8 million during the 2011 period from \$2.6 million in the 2010 period.

Table of Contents**Insurance Marketing Operating Segment**
Selected Operating Metrics

(\$ in thousands except agent and insurance data)	For the Nine Months Ended June 30,		
	2011	2010	% Change
Results of operations			
Net revenues	\$ 13,509	\$ 15,441	(13%)
Direct costs	11,363	12,799	(11%)
Operating expenses	2,024	2,367	(14%)
Operating income	\$ 122	\$ 275	(56%)
Percent of revenue			
Net revenues	100%	100%	
Direct costs	84%	83%	1%
Operating expenses	15%	15%	
Operating income	1%	2%	(1%)
Number of agents	7,500	7,757	(3%)
Number of in-force policies	24,568	24,899	(1%)

Net revenues decreased \$1.9 million (a 13% decrease) during the 2011 period to \$13.5 million from \$15.4 million during the 2010 period. The decrease was attributable to the minimum loss ratio requirement in the Health Care Reform Act that became effective in January 2011 which reduced our commissions on individual major medical insurance policies and a decline in net revenue due to two of our contracted insurance carriers discontinuing the sale of new major medical insurance policies.

Direct costs decreased \$1.4 million (an 11% decrease) during the 2011 period to \$11.4 million from \$12.8 million during the 2010 period. The decrease in direct costs was attributable to the decrease in net revenues.

Operating expenses decreased \$0.4 million (a 14% decrease) to \$2.0 million during the 2011 period from \$2.4 million during the 2010 period. The decrease in operating expenses was attributable to a decrease in compensation expense and outsourced data services during the during the 2011 period.

Operating income decreased \$0.2 million (a 56% decrease) to \$0.1 million during the 2011 period from \$0.3 million during the 2010 period.

Table of Contents**Corporate Operating Segment**
Selected Operating Metrics

<i>(\$ in thousands)</i>	For the Nine Months Ended June 30,		
	2011	2010	% Change
Results of operations			
Net revenues	\$	\$	
Direct costs			
Operating expenses	1,959	1,209	62%
Operating income (loss)	\$ (1,959)	\$ (1,209)	(62%)

Operating expenses increased \$0.8 million (a 62% increase) to \$2.0 million during the 2011 period from \$1.2 million during the 2010 period. The increase was attributable to:

- Reclassification of expenses from the Retail Plans Division of approximately \$0.3 million consisting of accounting, compensation and public company expenses;
- An increase in stock compensation expense for employees and outside board of directors of \$0.1 million;
- An increase in compensation expense of \$0.3 million related to anticipated fiscal year end incentive plan compensation and salary increases for existing employees; and
- An increase in consulting and legal expenses of \$0.1 million relating to a previously announced initiative to explore strategic alternatives for the company.

OFF-BALANCE SHEET ARRANGEMENTS

We do not have any off-balance sheet arrangements.

LIQUIDITY AND CAPITAL RESOURCES

We had unrestricted cash of \$11.9 million and \$5.4 million at June 30, 2011 and September 30, 2010, respectively. Our working capital was \$11.8 million at June 30, 2011 compared to \$5.7 million at September 30, 2010. The improvement in working capital of \$6.1 million was due to the following:

- Cash, net of restricted cash increased \$5.9 million attributable to net income and a decrease in restricted cash;
- Advanced agency commissions decreased \$2.6 million which was offset by a decrease of \$2.4 million for unearned commissions. The change was attributable to a reduction of commission payments and shortened advancing periods to our agents in our Insurance Marketing Division;
- Accounts receivable decreased \$0.5 million primarily due to the revenue decline in our Insurance Marketing Division;
- Accounts payable increased \$0.5 million primarily due to revenue growth in our Wholesale Plans Division
- Other accrued liabilities decreased \$0.3 million attributable to income taxes payable;
- Deferred revenue decreased \$0.6 million due to the termination of a contract during the 3rd quarter of 2011.
- Notes payable decreased \$0.4 million due to the full repayment of the CFG and Loyal loans in March 2011 and December 2010, respectively (see Note 7. Other Borrowings to the financial statements appearing above);
- Other increases of \$0.1 million.

Table of Contents

Cash provided by operating activities was \$6.3 million for the nine months ended June 30, 2011 compared to \$2.0 million for the same period in 2010. The increase of \$4.3 million was attributable to:

An increase in net income of \$2.3 million;

An increase in the change of accounts receivable of \$1.8 million as a result lower revenues for our Insurance Marketing Division during the nine months ended June 30, 2011;

An increase in the change of advanced agency commissions of \$1.8 million attributable to a reduction of commission payments to and shortened commission advancing periods of our agents in our Insurance Marketing Division;

A decrease in the change of unearned commissions of \$1.6 million also due to a reduction of commissions payments to and shortened commission advancing periods of our agents in our Insurance Marketing Division;

Claims and other accrued liabilities decreased \$0.6 million primarily attributable to income taxes payable of \$0.5 million;

A decrease in deferred revenue of \$0.6 million due to termination of an account during the 3rd quarter of 2011.

Cash provided by investing activities increased by \$0.4 million to \$0.6 million for the nine months ended June 30, 2011 from \$0.2 million for the same 2010 period. The increase of \$0.4 million was primarily attributable to a decrease in restricted cash resulting from the settlement of the States General legal proceedings in the 2010 period.

Cash used in financing activities decreased \$1.4 million to \$0.4 million for the nine months ended June 30, 2011 from \$1.8 million for the same 2010 period. The decrease of \$1.4 million was attributable to:

Payments of related-party debt of \$1.0 million during the 2010 period;

Acquisition of treasury stock of \$0.5 million during the 2010 period;

Increase in other short-term debt of \$0.2 million during the 2010 period; and

Payments on other debt decreased \$0.1 million during the 2011 period.

We anticipate that our cash on hand, together with cash flow from operations, will be sufficient for the next 12 months and beyond to finance operations and make capital investments in the ordinary course of business.

IMPACT OF INFLATION

Inflation has not had a material effect on us to date. However, the effects of inflation on future operating results will depend in part, on our ability to increase prices or lower expenses, or both, in amounts that offset inflationary cost increases.

ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

During the nine months ended June 30, 2011 we did not have any risks associated with market risk sensitive instruments or portfolio securities.

Table of Contents**ITEM 4. CONTROLS AND PROCEDURES***Evaluation of Disclosure Controls and Procedures.*

Our Chief Executive Officer and Chief Financial Officer and other members of our management are responsible primarily for establishing and maintaining disclosure controls and procedures designed to ensure that information required to be disclosed in our reports filed or submitted under the Securities and Exchange Act of 1934, as amended (the Exchange Act) is recorded, processed, summarized and reported within the time periods specified in the rules and forms of the U.S Securities and Exchange Commission. These controls and procedures are designed to ensure that information required to be disclosed in our reports filed or submitted under the Exchange Act is accumulated and communicated to our management, including our principal executive and principal financial officers, or persons performing similar functions, as appropriate to allow timely decisions regarding required disclosure. During the three months ended June 30, 2011, we recognized that our disclosure controls and procedures were materially deficient and ineffective respecting the compliance of our officers and directors in the timely reporting of their incentive compensation awards under Section 16 of the Securities Exchange Act of 1934, as amended. During the three months ended June 30, 2011, we took corrective and effective measures and implemented additional procedures to assure the accuracy of the Section 16 disclosures respecting the Section 16 reporting obligations of our officers and directors and their awards of incentive compensation. After giving effect to the corrective measures and implemented additional procedures, based on their evaluations, our Principal Executive Officer and Principal Financial Officer concluded that, as of June 30, 2011, our disclosure controls and procedures were effective.

Furthermore, our Chief Executive Officer and Chief Financial Officer are responsible for the design and supervision of our internal controls over financial reporting that are then effected by and through our board of directors, management and other personnel, to provide reasonable assurance regarding the reliability of our financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles.

Management's Assessment of Internal Control Over Financial Reporting

Our management, under the supervision and with the participation of our Chief Executive Officer and Chief Financial Officer, carried out an evaluation of the effectiveness of the design and operation of our disclosure controls and procedures (as defined in Rule 13a-15(e) and 15d-15(e) of the Exchange Act) as of June 30, 2011. Additionally, our Chief Executive Officer and Chief Financial Officer concluded that the design and operation of our internal control over financial reporting (as defined in Rule 13a-15(f) and 15d-15(f) of the Exchange Act) were effective as of June 30, 2011 in all material respects based on the criteria established in *Internal Control - Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission*.

Our Chief Executive Officer and Chief Financial Officer have concluded that the consolidated financial statements included in this report fairly present, in all material respects, our financial condition, results of operations and cash flows for the periods presented in accordance with U. S. generally accepted accounting principles.

During the period covered by this report, there have been no changes in our internal control over financial reporting that have materially affected or are reasonably likely to materially affect our internal control over financial reporting.

PART II. OTHER INFORMATION**ITEM 1. LEGAL PROCEEDINGS.**

Since our 2011 Quarterly Report for the quarter ended March 31, 2011 on Form 10-Q there have been no new material legal proceedings commenced, and there have been no material developments in legal proceedings previously reported. The following legal proceedings all involves the subsidiaries of Access Plans USA, Inc. which was acquired by us in a merger on April 1, 2009.

ITEM 1A. RISK FACTORS

Our risk factors are disclosed in its Annual Report on Form 10K for the year ended September 30, 2010 and there has not been a material change in to previously disclosed risk factors.

Table of Contents

ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OR PROCEEDS.

There are no items to report under this item.

ITEM 3. DEFAULTS UPON SENIOR SECURITIES.

There are no items to report under this item.

ITEM 5. OTHER INFORMATION.

There are no items to report under this item.

ITEM 6. EXHIBITS

- 31.1 Certification Pursuant to Rule 13a-14(a) under the Securities Exchange act of 1934, as amended
- 31.2 Certification Pursuant to Rule 13a-14(a) under the Securities Exchange act of 1934, as amended.
- 32.1 Certification Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002
- 32.2 Certification Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002

Table of Contents

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Access Plans, Inc.

August 15, 2011

By: /s/ Danny Wright
Danny Wright
Chief Executive Officer
(Principal Executive Officer)

August 15, 2011

By: /s/ Brett Wimberley
Brett Wimberley
Chief Financial Officer
(Principal Financial Officer)